

Joint Committee on Appropriations
Fiscal Year 2026 Budget Hearing
January 22, 2025

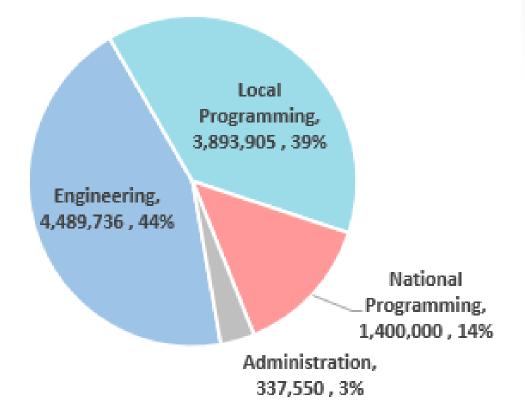
### Overview of SDPB

	FY 2025 Budget
General Funds	5,563,907
Other Funds - CPB & Friends	4,557,284
Total	10,121,191
Engineering	4,489,736
Local Programming	3,893,905
National Programming	1,400,000
Administration	337,550
Operating Expense	10,121,191
Budgeted FTEs	63.5
Current FTEs	62

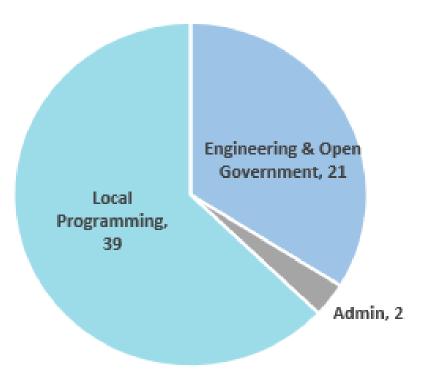
### **FY26 BIT Budget requests:**

• \$7,250 ADA open captioning services

### FY 2025 SDPB Budget by Service

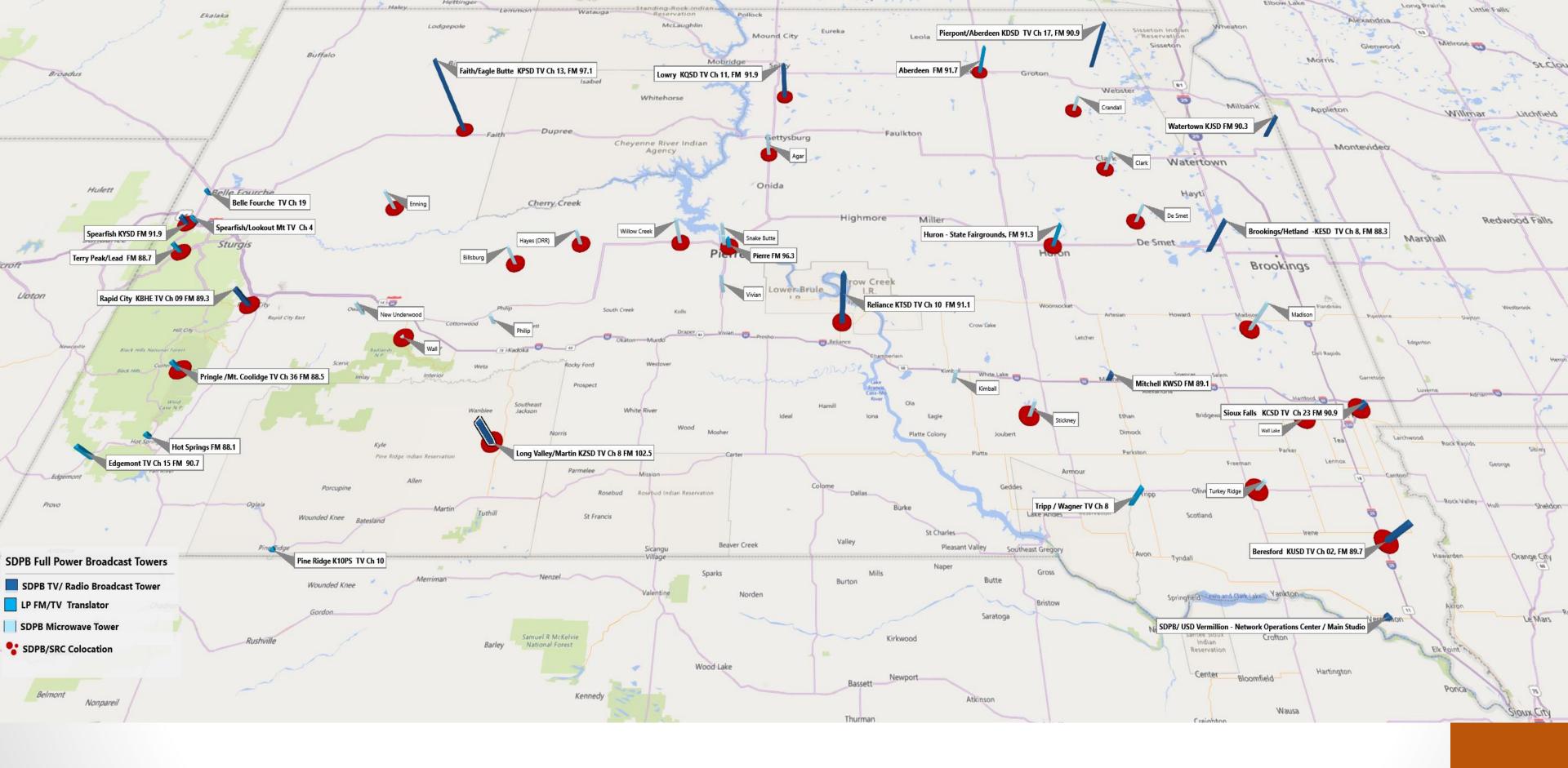


### **SDPB FTEs by Service**



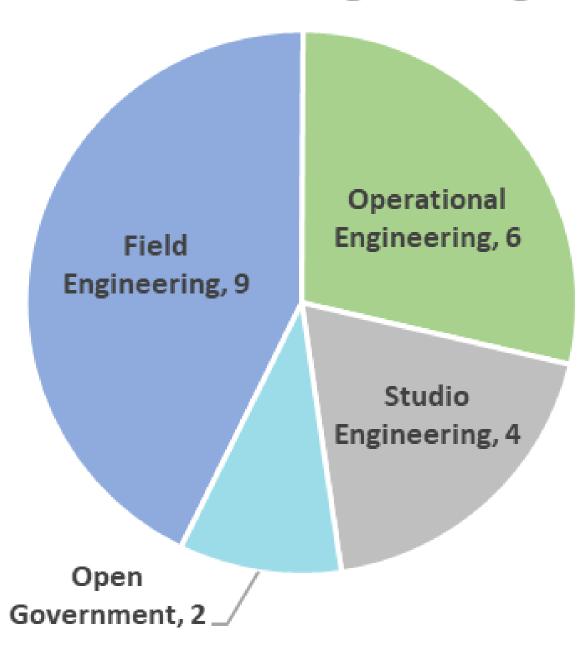


**SDPB Television and Radio Full Power & Translators Stations** 

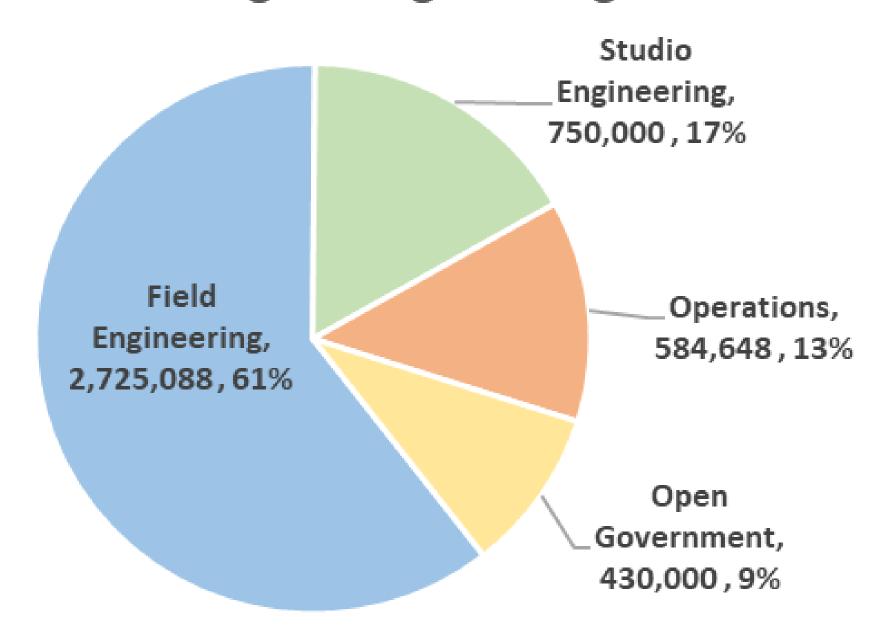


# Engineering

### SDPB FTEs - Engineering



### FY 2025 Budget - Engineering



### SD.net Overview

### **Rooms with Permanent Streaming Equipment**

- MacKay Building Library Commons Area
- Foss Building Matthew Training Center
- SDDOT Commission Room Becker-Hansen Building
- Capitol Rooms 412, 413, 414, 423, 464, 362,
   Governor's Mt. Rushmore Room, House & Senate Chambers
- DDN locations
- 3 SD.net remote flypacks are available for a fee

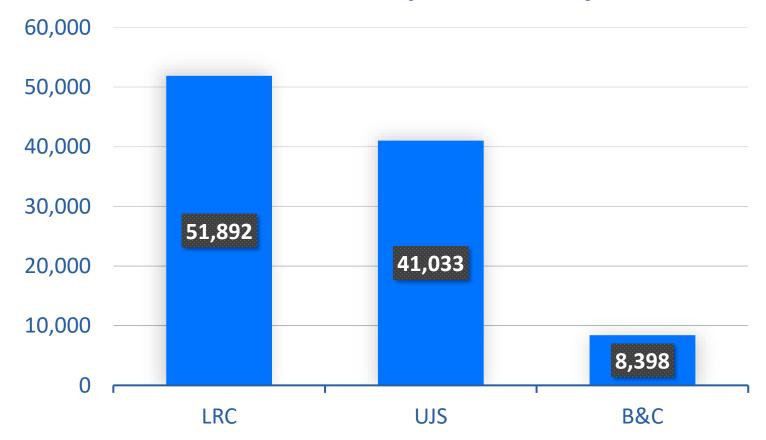
### **FY 2024 onsite and Remote Events**

- Boards remote connect 97 hours, 61 events
- Boards/LRC On-site 138 hours, 30 events

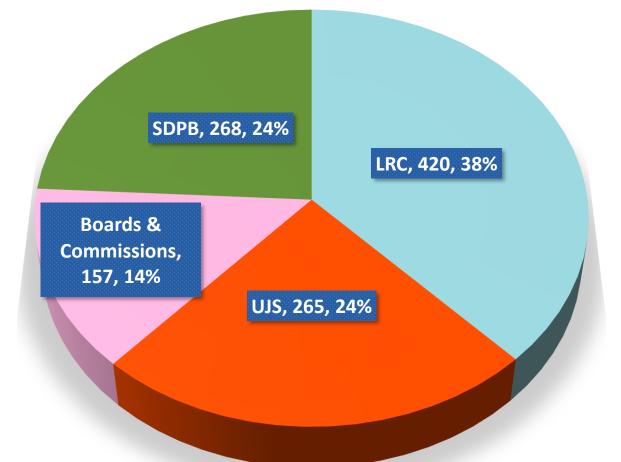
### Overall Boards & Commissions Events –

- Total hours 334 hours, 157 events
- Overall LRC Events 634 hours, 420 events
- Overall UJS Events 2,517 Hours (estimated), 265 events
- Overall SDPB Events 657 Hours, 268 events

### **FY24 Live Online Viewership SD.net only**

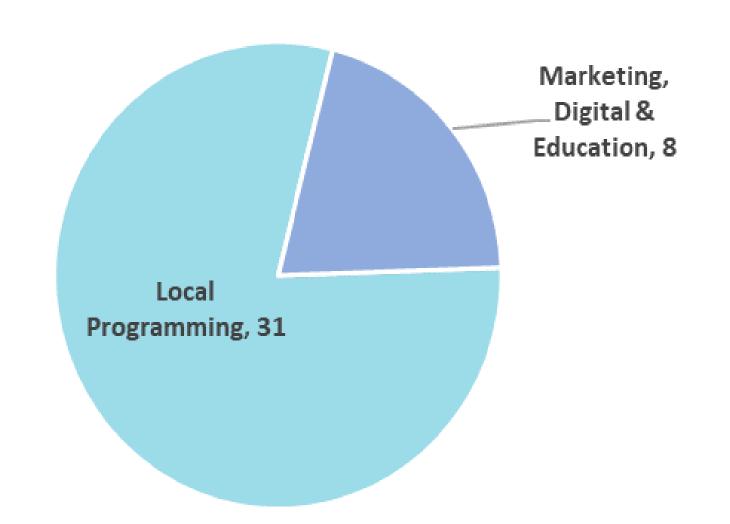




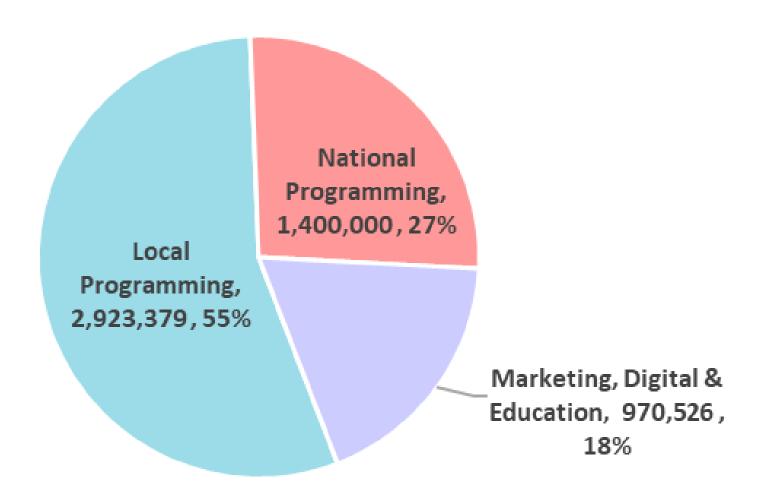


# Programming

### **SDPB FTEs - Programming**



### FY 2025 Budget - Programming



# Proposed Budget Impacts

The recommended budget decrease includes an offsetting increase in other fund expenditure authority. If SDPB is unable to raise enough to cover current operations, cuts would need to be made proportionally to the short fall. Services would be adjusted. Possible impacts could be:

- Reduced local programming and staffing levels.
- Reduce grant funding from the Corporation for Public Broadcasting.
- Reduced Friends of Public Broadcasting funding.
- Reduced ability to implement ADA open captioning.

### Divisions of BIT



**Administration** 



**State Radio** 



**Data Center** 



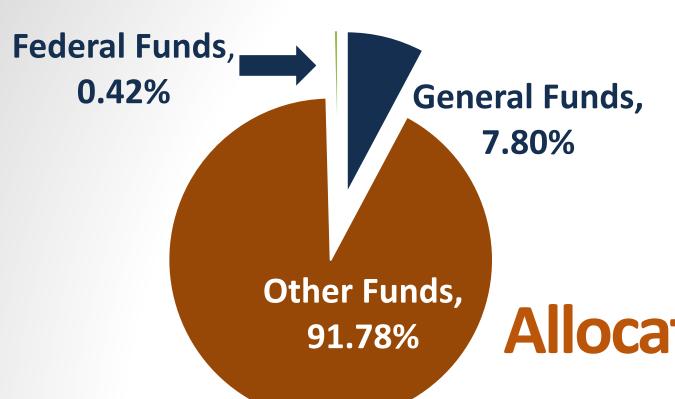
**Telecommunications** 



Agency & Applications
Support



South Dakota Public Broadcasting

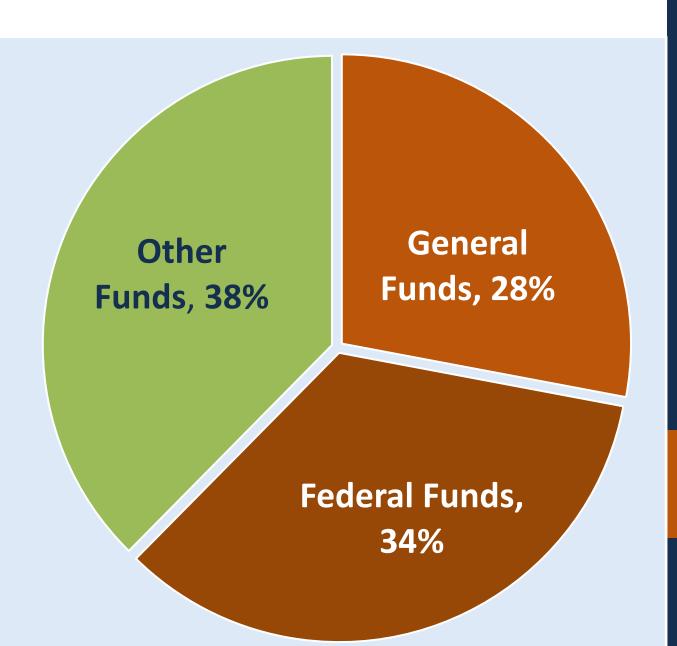


# Funding IT

Allocated Funds from Legislature

### **Funds Collected from Agencies**

- Only 28% of the funding agencies pay BIT are General Funds.
- Centralized IT maximizes use of Federal and Other Funds.



# Base Budget Requests

*Pg	Request	Total Ask	<b>Funding Type</b>
3	Citizen Portal computer services/development	\$704,000	Other Funds
3	Citizen Portal consultants & phone support	\$540,720	Other Funds
3	Citizen Portal software license	\$994,275	Other Funds
4	Convert server replacement to operational expense	\$750,973	Other Funds
4	Microsoft Defender software	\$208,000	Other Funds
4	Development FTE reduction	(\$645,673)	Other Funds
4	Eliminate Digital Dakota Network	(\$844,337)	Other Funds
5	GIS licenses	\$200,000	Other Funds
5	Increased cost of mainframe software license	\$145,000	Other Funds
5	Increased server space	\$35,000	Other Funds

<sup>\*</sup>Page numbers correspond to the Budget Brief Summary document.

# Base Budget Requests

*Pg	Request	Total Ask	Funding Type
5	Increased use of centralized data storage, digital	\$510,000	Other Funds
	signature software		
6	Maintenance contract for new Sioux Falls Dispatch	\$123,384	General Funds
6	Microsoft Office license cost increase	\$730,654	Other Funds
7	New cybersecurity FTE (3)	\$337,128	Other Funds
7	Outsource mainframe support to contractor	\$445,323	Other Funds
7	Replace F5 Load Balancer	\$120,000	Other Funds
7	Sardius: Open captioning software	\$7,250	General Funds
8	State Radio rent increase for office space	\$46,000	General Funds
9	SDPB funding reduction	(\$3,613,698)	General Funds
9	Add SDPB Other Fund authority	\$3,613,698	Other Funds

<sup>\*</sup>Page numbers correspond to the Budget Brief Summary document.

# FY25 Budget Adjustments

Request	Total Ask	<b>Funding Type</b>
SD.net hardware replacement for Capitol	\$123,200	General Funds
New State Radio tower in Spearfish	\$427,046	General Funds
IT Modernization funding	\$5,000,000	General Funds

☐ All other one-time requests are Other Funds related to base budget requests.

### IT Modernization Funds

- Created governance oversight for the fund
- IT Modernization funding requests are reviewed by the bureau commissioners and governor's office liaison
- Prioritized projects:
  - ✓ Update PUC and DPS websites
  - ✓ Pardons application update
  - ✓ Secretary of State Business Services Platform\* update
- Agency & BIT collaboration

### IT Modernization Funds

- \$5M in general funds requested
- Overseen by IT Modernization Committee
- Projects are evaluated centrally to handle most urgent needs

# Short-Term Budget Outlook

- Reduction in long-distance phone costs
- Vendor contract costs continue to escalate wildly
  - ✓ Reconsider build vs. buy
  - ✓ Work closely with agencies to find common, shared solutions
- Areas of investment
  - ✓ Artificial intelligence licensing, change-management, and end-user education
  - ✓ Data governance and opportunities for shared data models
  - ✓ Continue modernization efforts
  - ✓ Identity management

# Mid-Range Budget Outlook

- Modernization efforts necessary
  - ✓ Cost avoidance by eliminating mainframe and reducing cybersecurity risks
- On-going cybersecurity investment
- Storage costs, cloud-based services utilization increases
- GIS usage increases

# Long-Range Budget Outlook

- Identity management challenges related to quantum computing and new tech
- And more cybersecurity investment
- Unknown disruptions always possible

# Organizational Changes

- Restructured former development team
  - ✓ Billable hours were down; reduced staff in Feb 2024
  - ✓ Added directors to work closely with agency leaders
  - ✓ Now called Agency & Applications Support
  - Modified the scope of work to help agencies implement vendor applications
  - ✓ FY25 billable hours are as expected and billable hours per FTE have increased

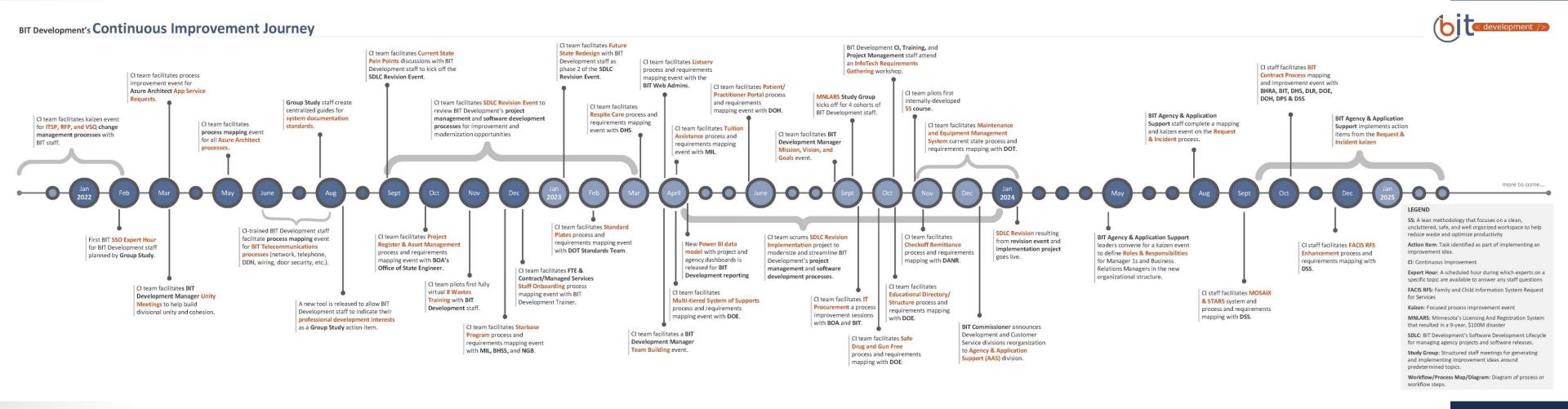
# Completed IT Projects Sampling

- □ Network services RFP for statewide connectivity completed
- Network hardware updated
- DSS Beneficiary Eligibility & Enrollment System went live
- Launched Business-to-Business (B2B) identity and access management
- Added attack surface management and Applocker to the security toolsets
- Replaced Netmotion Virtual Private Network (VPN) with
   Microsoft version, saving the state more than \$300,000 per year

# On-Going IT Projects

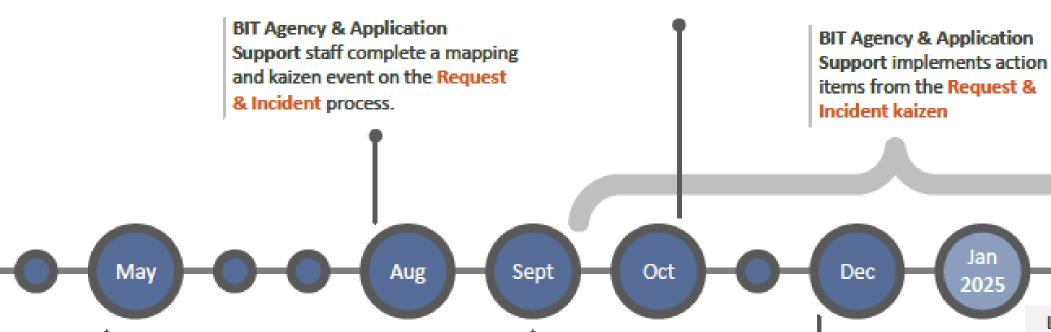
- Phone system modernization
- Microsoft Copilot implementation
- Eliminating fax machines
- Identity management enhancements
- Statewide upgrade to Windows 11
- Implementing the following software packages:
  - Privileged Access Management
  - ✓ File Auditing
  - HIPAA Assessment Tools, Federal Audit Tracking

## LEAN Methodology



CI staff facilitates BIT
Contract Process mapping
and improvement event with
BHRA, BIT, DHS, DLR, DOE,
DOH, DPS & DSS

# LEAN Work



CI staff facilitates MOSAIX

process and requirements

& STARS system and

mapping with DSS.

more to come...

BIT Agency & Application Support leaders convene for a kaizen event to define Roles & Responsibilities for Manager 1s and Business Relations Managers in the new organizational structure.

CI staff facilitates FACIS RFS Enhancement process and requirements mapping with DSS. LEGEND

5S: A lean methodology that focuses on a clean, uncluttered, safe, and well organized workspace to help reduce waste and optimize productivity

Action Item: Task identified as part of implementing an improvement idea.

CI: Continuous Improvement

Expert Hour: A scheduled hour during which experts on a specific topic are available to answer any staff questions

FACIS RFS: Family and Child Information System Request for Services

Kaizen: Focused process improvement event

MNLARS: Minnesota's Licensing And Registration System that resulted in a 9-year, \$100M disaster

SDLC: BIT Development's Software Development Lifecycle for managing agency projects and software releases.

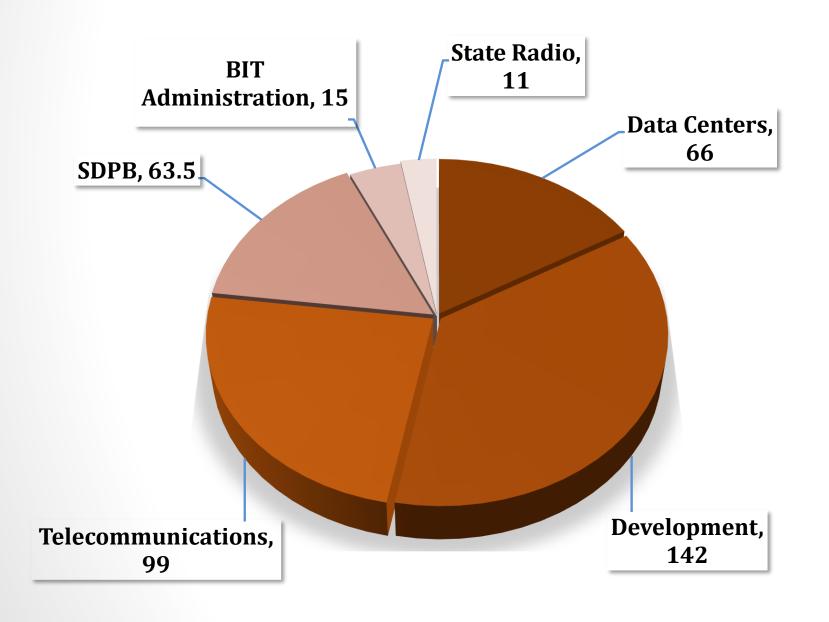
Study Group: Structured staff meetings for generating and implementing improvement ideas around predetermined topics.

Workflow/Process Map/Diagram: Diagram of process or workflow steps.

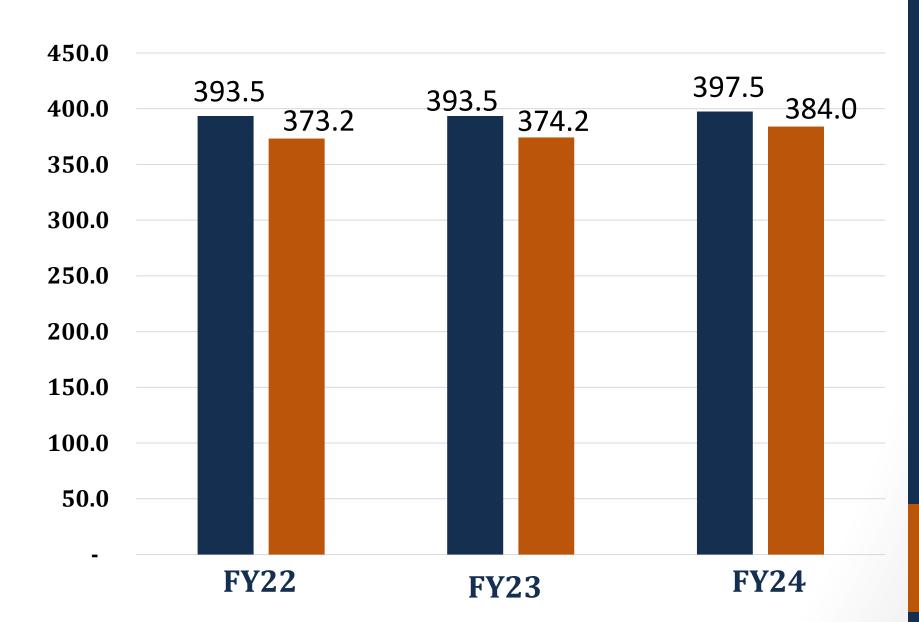
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# Full-Time Equivalent (FTE)

### **FY25 FTE By Program**



### **FTE Utilization**



### Retirement Eligibility

17.58% - now

29.4% - 5 years

41.21% - 10 years

### 397.5 FTE

**46.5**Average
Age

10.04%

BIT Turnover
Rate in FY23

7.26%

BIT

Turnover

Rate in FY24

# south dakota bureau of information & telecommunications

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