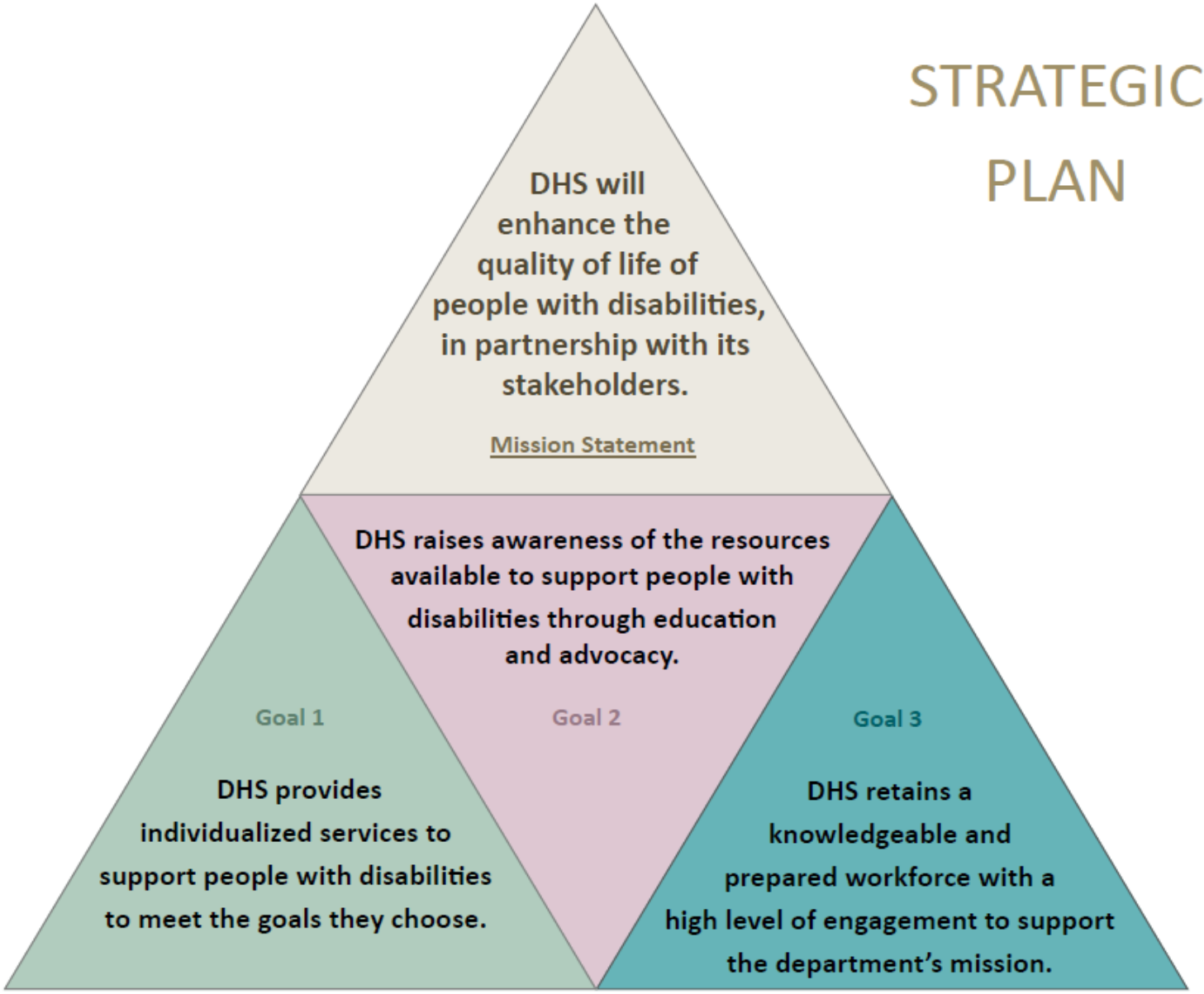
South Dakota
Department of Human Services

STRATEGIC PLAN



dhs.sd.gov

1

The South Dakota Department of Human Services provides individualized services to support people with disabilities to meet the goals they choose.

Assessing & Increasing Self Direction Opportunities

- Right Sizing SDDC-120
- Conflict Free Case Management
- Stakeholder Input

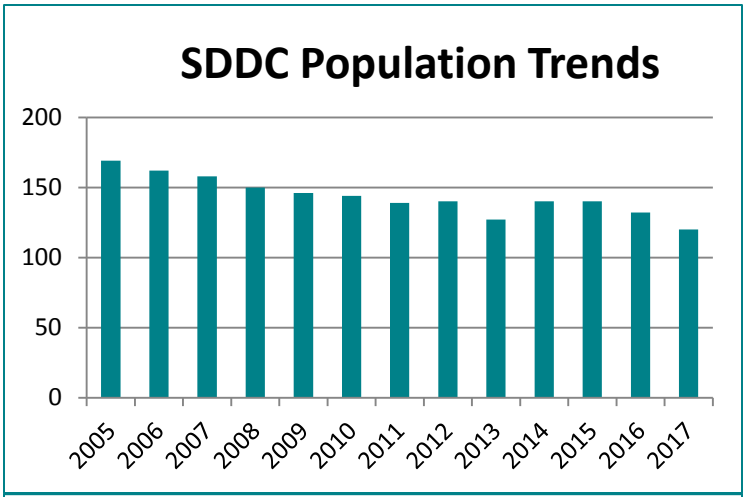
Communicate Performance Indicators to Public & Stakeholders

- Shares Review Results
- Satisfaction Surveys
- DHS Website

Becoming a Person Centered Organization (PCT)

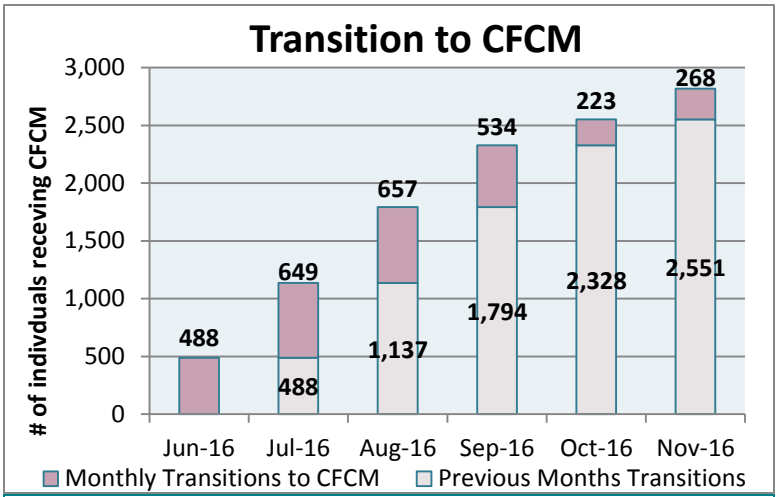
Development of:

- Leaders-27
- Coaches-57
- Trainers-5
- Certified Providers-105



One way to measure our success is the right sizing initiative at the South Dakota Developmental Center in Redfield to continue to find options for the least restrictive environment for the individuals we serve.

***Current Census-120**



The chart above shows the implementation of conflict free case management (CFCM) to meet new regulations from the Centers for Medicare and Medicaid Services (CMS). New conflict free case managers serve as the front line for information and assistance – helping individuals and families navigate the system while truly advocating for the person's needs and their preferences.

State's Support for People with Developmental Disabilities Ranked Top Ten Nationally

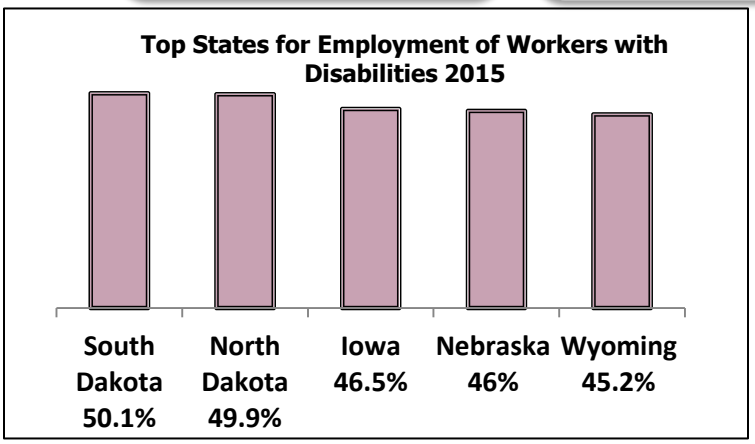
2

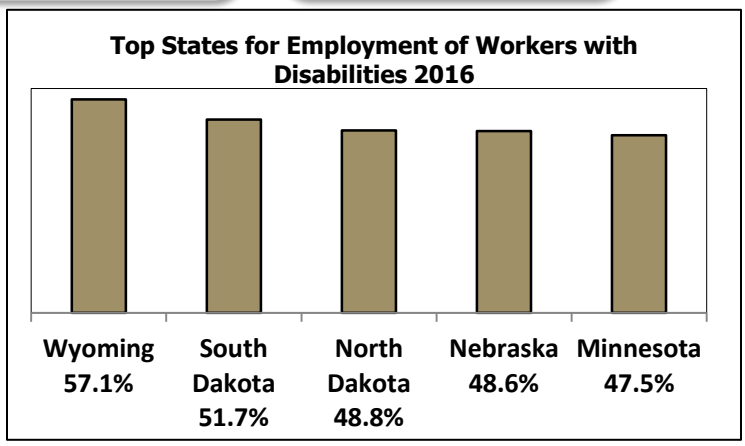
The South Dakota Department of Human Services raises awareness of the resources available to support people with disabilities through education and advocacy.

Partnerships
- Boards & Councils
- Business/Employers
- SD Retailers
- Society of HR Managers

Employer Resources
- Governor's Awards
- Business Resources
- Disability Employment Awareness
- State as Model Employer

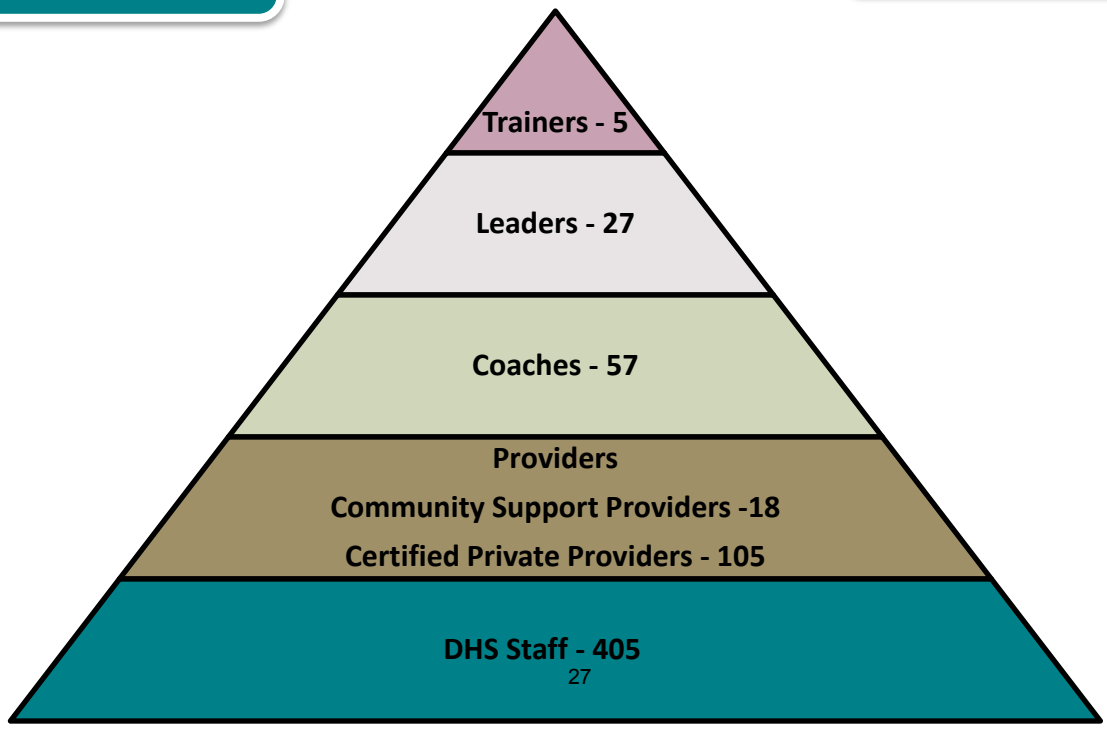
Outreach Campaign
- Ability for Hire
- Social Media
- No Wrong Door
- Web Resources





***South Dakota is consistently one of the top states in the nation for employment of workers with disabilities.**

3

The South Dakota Department of Human Services retains knowledgeable and prepared workforce with a high level of engagement to support the department's mission.

- Further Develop Positive & Encouraging Work Environment Through PCT
- Professional Development
- Connect Staff with Community & Stakeholders