State of South Dakota

SEVENTY-THIRD SESSION LEGISLATIVE ASSEMBLY, 1998

446B0646

HOUSE STATE AFFAIRS COMMITTEE ENGROSSED NO. **HB1173** - 2/9/98

Introduced by: Representative Hunt and Senator Everist

| 1 | FOR AN | ACT ENTITLED, An Act to revise the procedures to confirm a change of designated |
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| 2 | telecommunications companies. | |
| 3 | BE IT EN | NACTED BY THE LEGISLATURE OF THE STATE OF SOUTH DAKOTA: |
| 4 | Section | on 1. That § 37-30A-9 be amended to read as follows: |
| 5 | 37-30 | 0A-9. Notwithstanding the provisions of § 37-30A-8, no person may change the |
| 6 | designate | ed telecommunications company as defined in § 49-31-1(9) which is providing service |
| 7 | to a cons | umer without the written confirmation of in the form of a letter of agency from that |
| 8 | consumer or confirmation by a third-party verification company. The third-party verification | |
| 9 | company | shall meet each of the following criteria: |
| 10 | <u>(1)</u> | Be independent of the telecommunications company that seeks to provide the |
| 11 | | consumer's new service; |
| 12 | <u>(2)</u> | Not be directly managed, controlled, or directed, or owned wholly or in part, by the |
| 13 | | telecommunications company that seeks to provide the consumer's new service; |
| 14 | <u>(3)</u> | Operate from facilities physically separate from those of the telecommunications |
| 15 | | company that seeks to provide the consumer's new service; and |

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1 <u>(4)</u> Not derive commissions or compensation based upon the number of sales confirmed. 2 The telecommunications company that seeks to provide the consumer's new service shall 3 connect the consumer by telephone to the third-party verification company or shall arrange for 4 the third-party verification company to call the consumer to confirm the change. The third-party 5 verification company shall obtain the consumer's oral confirmation regarding the change and shall 6 record that confirmation. The record shall include the information requested by the third-party 7 verification company and the consumer's responses. The third-party verification company shall 8 retain that record for twelve months. The record shall be available to the Public Utilities 9 Commission and to the consumer at no cost. No information obtained from the consumer may 10 be used for marketing purposes. If the telecommunications company or a third-party verification 11 company acting on its behalf fails to comply with these third-party verification provisions, the 12 Public Utilities Commission may revoke the telecommunication company's certificate of authority 13 and may impose a civil fine of not less than two hundred dollars nor more than one thousand 14 dollars for each offense. It is a violation of this Act for any person to make such an unauthorized 15 change.

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1 **BILL HISTORY**

- 2 1/21/98 First read in House and referred to State Affairs. H.J. 145
- 3 1/30/98 Scheduled for Committee hearing on this date.
- 4 1/30/98 Deferred to 36th legislative day, AYES 11, NAYS 2. H.J. 316
- 5 2/6/98 State Affairs Reconsidered, AYES 10, NAYS 0.
- 6 2/6/98 State Affairs Do Pass Amended, Passed, AYES 9, NAYS 1. H.J. 425