



## 2020 South Dakota Legislature

# Senate Bill 155

SENATE STATE AFFAIRS ENGROSSED

Introduced by: **Senator Langer**

1 **An Act to provide for step therapy protocol regarding certain prescription drugs.**

2 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF SOUTH DAKOTA:

3 **Section 1.** That § 58-17H-1 be AMENDED:

4 **58-17H-1. Definitions.**

5 Terms used in this chapter mean:

6 (1) "Adverse determination," any of the following:

7 (a) A determination by a health carrier or the carrier's designee utilization review  
8 organization that, based upon the information provided, a request by a  
9 covered person for a benefit under the health carrier's health benefit plan  
10 upon application of any utilization review technique does not meet the health  
11 carrier's requirements for medical necessity, appropriateness, health care  
12 setting, level of care or effectiveness or is determined to be experimental or  
13 investigational and the requested benefit is therefore denied, reduced, or  
14 terminated or payment is not provided or made, in whole or in part, for the  
15 benefit;

16 (b) The denial, reduction, termination, or failure to provide or make payment in  
17 whole or in part, for a benefit based on a determination by a health carrier or  
18 the carrier's designee utilization review organization of a covered person's  
19 eligibility to participate in the health carrier's health benefit plan;

20 (c) Any prospective review or retrospective review determination that denies,  
21 reduces, terminates, or fails to provide or make payment, in whole or in part,  
22 for a benefit; or

23 (d) A rescission of coverage determination;

24 (2) "Ambulatory review," utilization review of health care services performed or  
25 provided in an outpatient setting;

- 1 (3) "Authorized representative," a person to whom a covered person has given express  
2 written consent to represent the covered person for purposes of this chapter, a  
3 person authorized by law to provide substituted consent for a covered person, a  
4 family member of the covered person or the covered person's treating health care  
5 professional if the covered person is unable to provide consent, or a health care  
6 professional if the covered person's health benefit plan requires that a request for  
7 a benefit under the plan be initiated by the health care professional. For any urgent  
8 care request, the term includes a health care professional with knowledge of the  
9 covered person's medical condition;
- 10 (4) "Case management," a coordinated set of activities conducted for individual patient  
11 management of serious, complicated, protracted, or other health conditions;
- 12 (5) "Certification," a determination by a health carrier or the carrier's designee  
13 utilization review organization that a request for a benefit under the health carrier's  
14 health benefit plan has been reviewed and, based on the information provided,  
15 satisfies the health carrier's requirements for medical necessity, appropriateness,  
16 health care setting, level of care, and effectiveness;
- 17 (6) "Clinical practice guidelines," a systematically developed statement to assist  
18 decision making by health care professionals and patient decisions about  
19 appropriate health care for specific clinical circumstances and conditions;
- 20 (7) "Clinical peer," a physician or other health care professional who holds a  
21 nonrestricted license in a state of the United States and in the same or similar  
22 specialty as typically manages the medical condition, procedure, or treatment under  
23 review;
- 24 ~~(7)~~(8) "Clinical review criteria," the written screening procedures, decision abstracts,  
25 clinical protocols, and practice guidelines used by the health carrier to determine  
26 the medical necessity and appropriateness of health care services;
- 27 ~~(8)~~(9) "Concurrent review," utilization review conducted during a patient's hospital stay or  
28 course of treatment in a facility or other inpatient or outpatient health care setting;
- 29 ~~(9)~~(10) "Covered benefits" or "benefits," those health care services to which a  
30 covered person is entitled under the terms of a health benefit plan;
- 31 ~~(10)~~(11) "Covered person," a policyholder, subscriber, enrollee, or other individual  
32 participating in a health benefit plan;
- 33 ~~(11)~~(12) "Director," the director of the Division of Insurance;

- 1       ~~(12)~~(13)     "Discharge planning," the formal process for determining, prior to discharge  
2                   from a facility, the coordination and management of the care that a patient receives  
3                   following discharge from a facility;
- 4       ~~(13)~~(14)     "Emergency medical condition," a medical condition manifesting itself by  
5                   acute symptoms of sufficient severity, including severe pain, such that a prudent  
6                   layperson, who possesses an average knowledge of health and medicine, could  
7                   reasonably expect that the absence of immediate medical attention, would result in  
8                   serious impairment to bodily functions or serious dysfunction of a bodily organ or  
9                   part, or would place the person's health or, with respect to a pregnant woman, the  
10                  health of the woman or her unborn child, in serious jeopardy;
- 11       ~~(14)~~(15)     "Emergency services," with respect to an emergency medical condition:  
12                  (a) A medical screening examination that is within the capability of the  
13                   emergency department of a hospital, including ancillary services routinely  
14                   available to the emergency department to evaluate such emergency  
15                   condition; and  
16                  (b) Such further medical examination and treatment, to the extent they are  
17                   within the capability of the staff and facilities at a hospital to stabilize a  
18                   patient;
- 19       ~~(15)~~(16)     "Facility," an institution providing health care services or a health care  
20                   setting, including hospitals and other licensed inpatient centers, ambulatory surgical  
21                   or treatment centers, skilled nursing centers, residential treatment centers,  
22                   diagnostic, laboratory, and imaging centers, and rehabilitation, and other  
23                   therapeutic health settings;
- 24       ~~(16)~~(17)     "Health care professional," a physician or other health care practitioner  
25                   licensed, accredited, or certified to perform specified health services consistent with  
26                   state law;
- 27       ~~(17)~~(18)     "Health care provider" or "provider," a health care professional or a facility;
- 28       ~~(18)~~(19)     "Health care services," services for the diagnosis, prevention, treatment,  
29                   cure, or relief of a health condition, illness, injury, or disease;
- 30       ~~(19)~~(20)     "Health carrier," an entity subject to the insurance laws and regulations of  
31                   this state, or subject to the jurisdiction of the director, that contracts or offers to  
32                   contract, or enters into an agreement to provide, deliver, arrange for, pay for, or  
33                   reimburse any of the costs of health care services, including a sickness and accident  
34                   insurance company, a health maintenance organization, a nonprofit hospital and

- 1 health service corporation, or any other entity providing a plan of health insurance,  
2 health benefits, or health services;
- 3 ~~(20)~~(21) "Managed care contractor," a person who establishes, operates, or maintains  
4 a network of participating providers; or contracts with an insurance company, a  
5 hospital or medical service plan, an employer, an employee organization, or any  
6 other entity providing coverage for health care services to operate a managed care  
7 plan or health carrier;
- 8 ~~(21)~~(22) "Managed care entity," a licensed insurance company, hospital or medical  
9 service plan, health maintenance organization, or an employer or employee  
10 organization, that operates a managed care plan or a managed care contractor. The  
11 term does not include a licensed insurance company unless it contracts with other  
12 entities to provide a network of participating providers;
- 13 ~~(22)~~(23) "Managed care plan," a plan operated by a managed care entity that provides  
14 for the financing or delivery of health care services, or both, to persons enrolled in  
15 the plan through any of the following:
- 16 (a) Arrangements with selected providers to furnish health care services;  
17 (b) Explicit standards for the selection of participating providers; or  
18 (c) Financial incentives for persons enrolled in the plan to use the participating  
19 providers and procedures provided for by the plan;
- 20 ~~(23)~~(24) "Network," the group of participating providers providing services to a health  
21 carrier;
- 22 ~~(24)~~(25) "Participating provider," a provider who, under a contract with the health  
23 carrier or with its contractor or subcontractor, has agreed to provide health care  
24 services to covered persons with an expectation of receiving payment, other than  
25 coinsurance, copayments, or deductibles, directly or indirectly, from the health  
26 carrier;
- 27 (26) "Pharmaceutical sample," a unit of a prescription drug that is not intended to be  
28 sold and is intended to promote the sale of the drug;
- 29 ~~(25)~~(27) "Prospective review," utilization review conducted prior to an admission or  
30 the provision of a health care service or a course of treatment in accordance with a  
31 health carrier's requirement that the health care service or course of treatment, in  
32 whole or in part, be approved prior to its provision;
- 33 ~~(26)~~(28) "Rescission," a cancellation or discontinuance of coverage under a health  
34 benefit plan that has a retroactive effect. The term does not include a cancellation  
35 or discontinuance of coverage under a health benefit plan if:

- 1 (a) The cancellation or discontinuance of coverage has only a prospective effect;  
2 or
- 3 (b) The cancellation or discontinuance of coverage is effective retroactively to the  
4 extent it is attributable to a failure to timely pay required premiums or  
5 contributions towards the cost of coverage;
- 6 ~~(27)~~(29) "Retrospective review," any review of a request for a benefit that is not a  
7 prospective review request, which does not include the review of a claim that is  
8 limited to veracity of documentation, or accuracy of coding, or adjudication for  
9 payment;
- 10 ~~(28)~~(30) "Second opinion," an opportunity or requirement to obtain a clinical  
11 evaluation by a provider other than the one originally making a recommendation  
12 for a proposed health care service to assess the medical necessity and  
13 appropriateness of the initial proposed health care service;
- 14 ~~(29)~~(31) "Secretary," the secretary of the Department of Health;
- 15 ~~(30)~~(32) "Stabilized," with respect to an emergency medical condition, that no material  
16 deterioration of the condition is likely, with reasonable medical probability, to result  
17 from or occur during the transfer of the individual from a facility or, with respect to  
18 a pregnant woman, the woman has delivered, including the placenta;
- 19 ~~(31)~~(33) "Utilization review," a set of formal techniques used by a managed care plan  
20 or utilization review organization to monitor and evaluate the medical necessity,  
21 appropriateness, and efficiency of health care services and procedures including  
22 techniques such as ambulatory review, prospective review, second opinion,  
23 certification, concurrent review, case management, discharge planning, and  
24 retrospective review;
- 25 (34) "Step therapy override exception," a step therapy protocol should be overridden in  
26 favor of coverage of the prescription drug selected by a health care professional  
27 within the applicable time frames in § 58-17H-55 and in compliance with chapter  
28 58-17H. This determination is based on a review of the covered person's or health  
29 care professional's request for an override, along with supporting rationale and  
30 documentation;
- 31 (35) "Step therapy protocol," a protocol or program that establishes a specific sequence  
32 in which prescription drugs are covered under a pharmacy or medical benefit by a  
33 health carrier, a health benefit plan, or a utilization review organization for a  
34 specified medical condition and medically appropriate for a health carrier, a health

1 benefit plan, or utilization review organization, including self-administered drugs  
2 and drugs administered by a health care professional; and

3 ~~(32)~~(36) "Utilization review organization," an entity that conducts utilization review  
4 other than a health carrier performing utilization review for its own health benefit  
5 plans. (SL 2012, ch 239, § 1 provides: "The provisions of chapter 219 of the 2011  
6 Session Laws shall be deemed repealed if the Patient Protection and Affordable Care  
7 Act, Pub. L. No. 111-148, 124 Stat. 119 (2010), as amended by the Health Care  
8 and Education Reconciliation Act of 2010, Pub. L. No. 111-152, 124 Stat. 1029  
9 (2010) is found to be unconstitutional in its entirety by a final decision of a federal  
10 court of competent jurisdiction and all appeals exhausted or time for appeals  
11 elapsed.")

12 **Section 2.** That a NEW SECTION be added:

13 **58-17H-53. Step therapy protocols.**

14 A health carrier, health benefit plan, or utilization review organization shall consider  
15 available recognized evidence-based and peer-reviewed clinical practice guidelines when  
16 establishing a step therapy protocol. Upon written request of a covered person, a health  
17 carrier, health benefit plan, or utilization review organization shall provide any clinical  
18 review criteria applicable to a specific prescription drug covered by the health carrier,  
19 health benefit plan, or utilization review organization.

20 **Section 3.** That a NEW SECTION be added:

21 **58-17H-54. Step therapy protocols--Process--Transparency.**

22 When coverage of a prescription drug for the treatment of any medical condition is  
23 restricted for use by a health carrier, health benefit plan, or utilization review organization  
24 through the use of a step therapy protocol, the covered person and the prescribing health  
25 care professional shall have access to a clear, readily accessible, and convenient process  
26 to request a step therapy override exception. A health carrier, health benefit plan, or  
27 utilization review organization may use its existing medical exceptions process to satisfy  
28 this requirement. The process used shall be easily accessible on the internet site of the  
29 health carrier, health benefit plan, or utilization review organization.

30 **Section 4.** That a NEW SECTION be added:

1           **58-17H-55. Step therapy override exceptions.**

2           A step therapy override exception shall be approved by a health carrier, health  
3 benefit plan, or utilization review organization if any of the following circumstances apply:

4 (1) The prescription drug required under the step therapy protocol is contraindicated  
5 pursuant to the drug manufacturer's prescribing information for the drug or, due  
6 to a documented adverse event with a previous use or a documented medical  
7 condition, including a comorbid condition, is likely to do any of the following:

8           (a) Cause an adverse reaction to a covered person;

9           (b) Decrease the ability of a covered person to achieve or maintain reasonable  
10 functional ability in performing daily activities;

11           (c) Cause physical or mental harm to a covered person;

12 (2) The prescription drug required under the step therapy protocol is expected to be  
13 ineffective based on the known clinical characteristics of the covered person, such  
14 as the covered person's adherence to or compliance with the covered person's  
15 individual plan of care, and any of the following:

16           (a) The known characteristics of the prescription drug regimen as described in  
17 peer-reviewed literature or in the manufacturer's prescribing information  
18 for the drug;

19           (b) The health care professional's medical judgment based on clinical practice  
20 guidelines or peer-reviewed journals;

21           (c) The covered person's documented experience with the prescription drug  
22 regimen;

23 (3) The covered person has had a trial of a therapeutically equivalent dose of the  
24 prescription drug under the step therapy protocol while under the covered person's  
25 current or previous health benefit plan for a period of time to allow for a positive  
26 treatment outcome, and such prescription drug was discontinued by the covered  
27 person's health care professional due to lack of effectiveness;

28 (4) The covered person is currently receiving a positive therapeutic outcome on a  
29 prescription drug selected by the covered person's health care professional for the  
30 medical condition under consideration while under the covered person's current or  
31 previous health benefit plan. This subdivision may not be construed to encourage  
32 the use of a pharmaceutical sample for the sole purpose of meeting the  
33 requirements for a step therapy override exception.

34           Upon approval of a step therapy override exception, the health carrier, health  
35 benefit plan, or utilization review organization shall authorize coverage for the prescription

1 drug selected by the covered person's prescribing health care professional if the  
2 prescription drug is a covered prescription drug under the covered person's health benefit  
3 plan.

4 Except in the case of an urgent care request, a health carrier, health benefit plan,  
5 or utilization review organization shall make a determination to approve or deny a request  
6 for a step therapy override exception within five calendar days after receipt of complete,  
7 clinically relevant written documentation supporting a step therapy override exception  
8 under subdivisions (1) through (4) of this section. In the case of an urgent care request,  
9 a health carrier, health benefit plan, or utilization review organization shall approve or  
10 deny a request for a step therapy override exception within seventy-two hours after  
11 receipt of such documentation. If a request for a step therapy override exception is  
12 incomplete or additional clinically relevant information is required, the health carrier,  
13 health benefit plan, or utilization review organization may request such information within  
14 the applicable time period provided in this section. Once the information is submitted, the  
15 applicable time period for approval or denial shall begin again. If a health carrier, health  
16 plan, or utilization review organization fails to respond to the request for a step override  
17 exception within the applicable time, the step therapy override exception shall be deemed  
18 granted.

19 If a nonurgent care request for a step therapy override exception is denied, the  
20 denial is an adverse determination and the health carrier, health benefit plan, or utilization  
21 review organization shall provide notification of adverse determination pursuant to § 58-  
22 17H-32. If an urgent care request is denied, the health carrier, health benefit plan, or  
23 utilization review organization shall provide notification of adverse determination pursuant  
24 to § 58-17H-48. Any denial of a request for a step therapy override exception is subject  
25 to the grievance procedures under chapter 58-17I.

26 **Section 5.** That a NEW SECTION be added:

27 **58-17H-56. Limitations.**

28 Nothing in §§ 58-17H-53 to 55-17H-56 shall be construed to prevent:

- 29 (1) A health carrier, health benefit plan, or utilization review organization from  
30 requiring a covered person to try a prescription drug with the same generic name  
31 and demonstrated bioavailability or biological product that is an interchangeable  
32 biological product pursuant to §§ 36-11-46.1 and 36-11-46.9 before providing  
33 coverage for the equivalent branded prescription drug;



1        (2) A health care professional from prescribing a prescription drug that is determined  
2            to be medically appropriate.

3        **Section 6.** That § 58-17-156 be AMENDED:

4            **58-17-156. Policies, contracts, certificates, and plans subject to §§ 58-17-**  
5            **154 to 58-17-162.**

6            Except as provided in § 58-17-155, §§ 58-17-154 ~~to through~~ 58-17-162, ~~inclusive,~~  
7            apply to all individual and group health insurance policies, contracts, and certificates  
8            issued by health carriers as defined in ~~subdivision 58-17H-1(19)~~ § 58-17H-1 and self-  
9            funded nonfederal governmental plans with the exception of the state employee health  
10          plan sponsored by the State of South Dakota.

11        **Section 7.** Sections 58-17H-53 through 55-17H-56 apply only to a health benefit plan  
12        delivered, issued for delivery, or renewed on or after January 1, 2021.