

**REPORT OF THE
GOVERNMENT OPERATIONS AND AUDIT COMMITTEE
2024**

COMMITTEE MEMBERS

**Representative Ernie Otten, Chair
Senator Dean Wink, Vice Chair**

**Representative Hugh Bartels
Representative Linda Duba
Representative Drew Peterson
Representative Tim Reisch**

**Senator Jean Hunhoff
Senator Reynold Nesiba
Senator Tim Reed
Senator David Wheeler**

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Committee Responsibilities

The Government Operations and Audit Committee was established by South Dakota Codified Law (SDCL) 2-6-2. The Committee is appointed at each regular session of the Legislature. The Committee consists of ten members, five members from the Senate appointed by the President Pro Tempore of the Senate, one of whom shall be a member of the Judiciary Committee and five members from the House appointed by the Speaker of the House, one of whom shall be a member of the Judiciary Committee.

The responsibilities of the Committee are:

- To inquire and review any phase of the operations and the fiscal affairs of any department, institution, board, or agency of the State.
- To examine records and vouchers, summon witnesses, examine expenditures and the general management of departments, as deemed necessary.
- Develop and implement a performance management review process to evaluate the efficiency and effectiveness of State agencies.
- Review limitations on use relating to the University Centers off-campus sites in Pierre, Rapid City, and Sioux Falls and make recommendations to the Legislature regarding these limitations.
- To make a detailed report to the Senate and House of Representatives and submit a copy of its report to the Appropriations Committee of each House of the Legislature at the next succeeding session of the Legislature or any special session of the Legislature upon request of the body.
- To review the following annual reports:
 - Single Audit Report of the State of South Dakota
 - South Dakota 911 Coordination Board
 - South Dakota State Brand Board
 - South Dakota High School Activities Association
 - Obligation Recovery Center
 - Accountability report from the Board of Technical Education
 - Annual reports from each Department administering funds received from the Building South Dakota program
 - Department of Corrections' annual report on abuse and neglect in private placement facilities

- Annual report from juvenile monitor on complaints related to the care provided to youth in the custody or care of certain treatment centers, shelter care facilities or programs
- Habitat Stamp Expenditure Report from Game, Fish and Parks
- Report of compiled authorizations to derive a direct benefit from a contract, as collected by the Bureau of Human Resources
- Report of compiled authorizations to derive a direct benefit from a State authority, board, or commission contract, as collected by the Auditor General
- Report and annual work plan of the State Board of Internal Control

Committee Activity

Performance Reports

Senate Bill 120, 2017 session, assigned the Government Operations and Audit Committee the responsibility to develop and implement a performance management review process. The process is a collaborative effort between the agencies and the Committee. When agencies appear every three years, it is an opportunity for the Committee to revise, add, delete, or accept as is existing agency performance measures. The agency has the mission or vision for the Department as well as the data to track progress and the Committee provides feedback for establishing key performance measures. House Bill 1110, 2020 session, instructed the Government Operations and Audit Committee to develop and provide to each State agency a standardized, uniform template that, beginning January 1, 2021, each agency is to use when presenting information to the Committee. Seven agencies appeared before the Committee and with feedback from the Committee developed the following performance measures.

Board of Regents

The Executive Director and CEO of the Board of Regents (BOR) explained their mission is to provide an excellent, efficient, accessible, equitable and affordable public university and special schools system that improves South Dakota's overall educational attainment and research productivity, while enriching the intellectual, economic, civil, social, and cultural life of the State, its residents, and its communities. The Board has the following three strategic goals:

1. Academic success, student outcomes, and educational attainment.
2. Workforce and economic development.
3. Financial health and competitiveness.

The Committee approved the Board's performance measures.

Bureau of Finance and Management

The Commissioner of the Bureau of Finance and Management explained their mission is to ensure the efficient and responsible management of State government and advising the Governor on overall fiscal policy. The Commissioner described goal one is to maintain the best public issuer credit ratings possible (AAA/Aaa). To ensure success the following activities were identified:

- Activity A – Maintain a structurally balanced budget
- Activity B – Maintain budget reserves at ten percent of general fund spending
- Activity C – Issue the Annual Comprehensive Financial Report within six months

The Bureau's second goal is to implement and sustain continuous improvement of statewide internal controls. To ensure success the following activities were identified:

- Activity A – Implement internal control framework to four state agencies annually
- Activity B – Measure the effectiveness of internal controls

The Bureau's third goal is to seek additional ways to make government financial information more accessible to the public. To ensure success the following activity was identified:

- Activity A – Complete two new transparency initiatives annually

The Committee initially deferred the approval of the performance metrics as they were looking for more activities under the second goal to implement and sustain continuous improvement of statewide internal controls, and the Committee then approved the performance measures. After the Bureau made changes and added activities under goal two, the Committee approved the Bureau's performance measures.

Department of Corrections

The Secretary of the Department of Corrections explained their mission is to protect the citizens of South Dakota by providing safe and secure facilities for juvenile and adult offenders committed to our custody by the courts, to provide effective community supervision to offenders upon their release, and to utilize evidence-based practices to maximize opportunities for rehabilitation. The Secretary described goal one is to modernize the state correctional system. To ensure success the following activity was identified:

- Activity A – Maintain safe and secure facilities

The Department's second goal is to provide effective community supervision. To ensure success the following activity was identified:

- Activity A – Increase successful community supervision completions

The Department's third goal is to utilize evidence-based practices to support reentry. To ensure success the following activities were identified:

- Activity A – Measure offenders not returning to prison within 3 years
- Activity B – Increase reentry services and treatment options

The Committee approved the Department's performance measures.

Department of Human Services

The Secretary of the Department of Human Services explained their mission is to enhance the quality of life of older adults and people with disabilities in partnership with its stakeholders. The Department's first goal is to enhance services and increase access. To ensure success the following activities were identified:

- Activity A – Supporting people through technology
- Activity B – Vocational rehabilitation
- Activity C – Rebalance Medicaid

The Department's second goal is to communicate and fulfill our mission. To ensure success the following activities were identified:

- Activity A – Develop and implement a strategic media plan
- Activity B – Aging and disability resource center contacts

The Department's third goal is to increase career satisfaction and employee engagement. To ensure success the following activities were identified:

- Activity A – Professional development
- Activity B – On-boarding and re-boarding
- Activity C – Retention

The Committee initially deferred the approval of the performance metrics as they were looking for more performance metrics under the first goal to enhance services and increase access. They also wanted more performance metrics for answering questions and the percent of calls answered live for the Dakota at Home program. After the Department made changes, the Committee approved the Department's performance measures.

Department of the Military

The Adjutant General of the South Dakota National Guard described their mission is to deliver worldwide combat power and support with excellence. To Deter, Defend, Compete and Win. And to safeguard life and property, preserve peace, order and public safety when directed by the Governor. The Department has the following three goals:

1. We must recruit and retain the right people to fight and win our nation's wars.
2. Ready, trained people and equipment to provide warfighting formations.
3. Steward resources that we are provided, both state and federal.

The Committee approved the Department's performance measures.

Department of Tribal Relations

The Secretary of the Department of Tribal Relations explained their mission is to develop and foster relationships between the Nine Tribes and the State of South Dakota to advance diplomatic government-to-government partnerships. The Secretary described goal one is to enhance the Department of Tribal Relations communications. To ensure success the following activities were identified:

- Activity A – Consistently send information to tribes
- Activity B – Employ and train pro-active Tribal Constituent Service Representative to provide excellent customer service
- Activity C – Participate in inter-department workgroups to provide information, consultation, and communication to tribes and urban Indian populations

The Department's second goal is to partner with Tribes and other state agencies to reduce substance abuse, enhance public safety and educate tribal communities about suicide prevention. To ensure success the following activities were identified:

- Activity A – Continue to create partnerships to combat illegal drugs and support treatment opportunities
- Activity B – Continue to attend tribal events with the suicide prevention booth

The Department's third goal is to promote South Dakota's unique American Indian culture to public school instructional staff and students. To ensure success the following activities were identified:

- Activity A – Number of interactions with schools to provide information or educational material
- Activity B – Continuing administration of Wóokiye Project

- Activity C – Increase understanding of tribal perspectives on the OSEU based on specific location of the tribes and opportunities to differentiate content of the OSEU by teachers
- Activity D – Increase awareness of collective cultures, how to incorporate the OSEU appropriately, confidence (particularly for Non-Native American educators) to engage with local cultural content in the classroom setting. Increase capacity for developing cultural proficiency in approaches to teaching and learning.
- Activity E – Increase awareness of South Dakota's unique American Indian history and culture through free, online training: The Office of Indian Education has created the OSEUS training course to assist administrators and teachers in integrating the Oceti Sakowin Essential Understandings into their schools and classrooms. The training course contains three sections: “Getting to Know the OSEUS,” “Culturally Responsive Practices,” and “Creating Lessons with Inquiry Design Model.”

The Committee approved the Department’s performance measures.

Department of Veterans Affairs

The Secretary of the Department of Veterans Affairs explained their mission is to provide comprehensive care and quality service to veterans and their families, regarding health care, education, disability benefits, long-term care, and burial honors by providing professional customer service and care. The Department has the following three goals:

1. Provide veterans and their family members access to benefits and process claims in a timely manner.
2. Provide high quality resident directed care by maintaining excellence in personal services and treatment in a setting that promotes dignity, independence in home-like environment.
3. The South Dakota Veterans’ Cemetery lays to rest, with dignity and everlasting tribute, those who answered the call and served our nation with honor.

The Committee initially deferred the approval of the performance metrics as they stated the activities under goal one should include more measurable metrics such as the time it takes to process benefit claims. They also stated that a metric for staffing vacancies under goal two would add to the performance measures. After the Department made changes, the Committee approved the Department's performance measures.

Specific Matters Pertaining to Various State Agencies

Department of Human Services – Update on Family Support 360

The Secretary for the Department of Human Services (DHS) and a Managing Director with Alvarez and Marsal (A&M) were present to address the Committee. The Managing Director provided background information on the Family Support 360 waiver and what they’ve seen

happening with the DHS. She provided information on the agency of choice and how it affected wait lists, which has 87 people to date. She explained that Consumer Direct Care Network is a national provider of self-direction services and advised there is no federal reporting required today around waiting lists.

The Managing Director provided an update on where DHS is with the Family Support study roadmap and recommendations. The survey provided 13 quick wins for DHS to execute and three of those have not been started yet. She advised that they are having monthly town hall meetings where families can provide feedback.

Department of Corrections – Update on Lockdowns

The Secretary and the Director of Finance and Administration for the Department of Corrections (DOC) were present to address the Committee. The Secretary reviewed the State Penitentiary lockdown presentation and advised the lockdown began on September 15, 2024, and ended on October 2, 2024. The Secretary provided the definition of contraband and reviewed various items found during the lockdown. She advised there were no incidents of injury during the lockdown, and they maintained commissary and some Pheasantland Industries operations.

The Committee went into executive session to discuss confidential matters.

Department of Revenue – Update on Motor Vehicle Division

The Secretary and the Chief Legal Counsel for the Department of Revenue (DOR) were present to address the Committee. The Secretary provided an update on where the Motor Vehicle Division stands currently, explanation of steps the DOR has already taken, and how the new motor vehicle administration system, 605 Drive, will enhance security and internal controls within the Division. He provided an overview of the events within the Motor Vehicle Division and the changes they have made in response. He advised they intend to hire an Internal Controls Officer that is focused solely on processes and programs.

The Committee went into executive session to discuss confidential matters. After the Committee came out of executive session, the following motion was made:

To issue a subpoena to Michael Houdyshell, Secretary of the Department of Revenue, and Rosa Yeager, director of the Division of Motor Vehicles to require them to appear before the Committee on a date to be determined and to provide testimony in an executive session on matters regarding the past and present operations of the Division of Motor Vehicles, and to request that the Executive Board of the Legislative Research Council ratify the issuance of this subpoena.

In accordance with SDCL 2-6-4.2, the Committee has determined:

1. The following Legislative purpose exists: GOAC is conducting an inquiry and review of the operations of the Department of Revenue in general and more specifically the Division of Motor Vehicles under SDCL 2-6-2 and is exercising its legislative authority to examine the general management of the Department of Revenue and the Division of Motor Vehicles under SDCL 2-6-4. This inquiry may lead to policy recommendations regarding the management of the Division of Motor Vehicles and its internal controls.
2. The subpoenaed individuals are relevant and material to accomplish the legislative purpose because they are the current leaders of the Department and the Division; and
3. The information sought is not otherwise practically available because the department has declined to answer questions during a voluntary appearance before the Committee.

The Motion prevailed on a 7-2 roll call vote and was approved by the Executive Board of the Legislative Research Council on October 29, 2024, pursuant to SDCL 2-6-4.

South Dakota State Brand Board

The Director of the South Dakota State Brand Board was present to provide the Committee the State Brand Board Annual Report and answer Committee questions. She reported that the State Brand Board receives no General Fund appropriations and operates entirely on funds from the brand registration program and the brand ownership inspection program.

The annual report contained information on the number of livestock inspected during the calendar year, deposits for inspections, missing or stolen livestock, recovered strays, brand board holds, livestock investigations, and brand program registration activity. The Director advised that they saw a decrease in the number of livestock inspected and provided information on inspections. In calendar year 2023, brand inspectors recovered approximately \$700,000 worth of livestock while they were conducting inspections. She also advised the Brand Board added district supervisor positions and they have received positive feedback related to this change. The Brand Board is in the process of upgrading their computer software so they can process inspections electronically.

The Committee accepted the State Brand Board's annual report as presented.

The Building South Dakota Programs (BSD)

The Finance Director for the Governor's Office of Economic Development (GOED) provided an overview of the programs under the GOED. The Director presented the Building South Dakota Programs report, reviewing the Local Infrastructure Improvement Program (LIIP), the Economic Development Partnership Program (EDPP), the Reinvestment Payment Program (RPP), and the South Dakota Jobs Grants Program (JGP).

The Finance Director explained the EDPP is to help local economic development provide matching grants to assist in funding equipment and training needs, new staff, or to elevate existing part-time staff for the purpose of developing or expanding local and community economic development programs. One grant was awarded for \$1,000 during fiscal year 2024. The Finance Director advised that this program is mainly used for training and does not receive additional funds on a yearly basis.

The Finance Director explained the LIIP provides grants to assist in funding the construction and reconstruction of infrastructure for the purpose of serving economic development projects. The LIIP awarded six grants during fiscal year 2024 representing total project costs of \$11.6 million. The Finance Director explained the low utilization of this program is related to the economy, including high costs of borrowing and higher project costs.

The Finance Director explained the RPP is available to assist companies in offsetting the upfront costs associated with relocating or expanding operations and/or upgrading equipment in South Dakota. This program allows for project owners to receive a reinvestment payment, not to exceed the sales and use tax paid on project costs, for new or expanded facilities with project costs more than \$20 million, or for equipment upgrades with project costs in excess of \$2 million. The RPP awarded four grants during fiscal year 2024 totaling \$26,650,711.

The Finance Director explained the South Dakota JGP is available to assist companies in offsetting the upfront costs associated with relocating or expanding operations and/or upgrading equipment in South Dakota. There were no applications received and no awards made during fiscal year 2024. The remaining funds available as of June 30, 2024 were \$1,654,123.

The Executive Director of the South Dakota Housing Development Authority (SDHDA) was present to address the Committee regarding the South Dakota Housing Opportunity Fund (HOF). He provided background information on the funding of the HOF and advised that currently, funding is on a year-to-year basis. The SDHDA distributes HOF funds geographically throughout the State with 30% of the funds going to Rapid City and Sioux Falls and 70% going to the balance of the State. From the applications received in fiscal year 2024, \$859,000 of development funding was awarded to 18 units. The HOF program awarded \$317,212 to various organizations to provide downpayment assistance for 30 homebuyers, and \$371,250 to various organizations for homeowner rehabilitation for 31 homeowners. The HOF program used \$18,837 for homeless prevention activities. The Executive Director advised the HOF program is flexible and allows them to offer the open application cycle and support smaller communities and professionals.

The Director of the Division of Career and Technical Education with the Department of Education (DOE) reviewed the Workforce Education Fund (WEF) Annual Report and advised the current purpose of the WEF is to support grants to new and existing secondary career and technical education programs. In fiscal year 2024, \$840,000 was awarded in grants demonstrating a continued steady demand from the field. The Director advised that this year's

funded projects are two construction projects to provide needed facility space at the Huron School District and Custer School District. She advised the eligibility for these funds are set out in administrative rules.

The Committee accepted the reports as presented.

State Board of Internal Control

The Statewide Internal Control Officer with the Bureau of Finance and Management (BFM) presented the annual report of the State Board of Internal Control (SBIC) and discussed the purpose of the SBIC. She provided an overview of the internal control framework, a framework implementation timeline, and described the three lines of defense. She advised that they reviewed ten subrecipient audit reports, implemented the Internal Control Framework to four agencies, and conducted 151 training workshops.

The Committee recommended to BFM and the Governor that additional resources for the SBIC be included to expedite the process they are going through.

The Committee accepted the report as presented.

South Dakota 9-1-1 Coordination Board

The State 9-1-1 Coordinator for the Department of Public Safety presented the 9-1-1 Coordination Board Report, which is submitted each year. He advised 28 locally operated Public Safety Answering Points (PSAPs) were evaluated and 74 financial reviews of cities or counties that operate a 9-1-1 center were conducted. The Board is working with a nationally recognized consulting firm, 9-1-1 Authority, to evaluate PSAP consolidation. Fiscal year 2024 revenues were \$12.6 million. About \$8.9 million was redistributed back to the counties, \$3.8 million was deposited into the State 9-1-1 Coordination Fund, and \$992 thousand was redirected to incentive funds for PSAPs.

The Committee accepted the report as presented.

Game, Fish and Parks (GFP) Annual Report of Habitat Stamp Revenue and Expenditures

The Director of Wildlife presented the Habitat Stamp Report and provided a summary of the ongoing efforts and projects related to the Habitat Stamp funds. The Director provided maps showing game production areas and State Park recreation areas, aquatic and terrestrial project locations, James River and Big Sioux River Conservation Reserve Enhancement Program (CREP) contracts, new walk-in areas and all projects funded since 2021. He discussed various partnering projects and their ongoing priorities and projects.

Committee members voiced their concerns about GFP’s response to invasive species. The Director explained that GFP’s primary emphasis with aquatic invasive species is educating and informing the public on what they can do to slow the spread.

The Committee accepted the report as presented.

Board of Regents

University Centers

In accordance with South Dakota Codified Law 13-51-1.4, the Committee reviewed the annual accountability reports of Black Hills State University – Rapid City (USD-RC) and the University of South Dakota – Sioux Falls (USD-SF).

The Vice President for Finance and Administration with Black Hills State University provided background information and an update on the BHSU-RC construction. They expect the project to be complete in the fall of 2025. She provided the BHSU-RC financial statements for fiscal year 2024. They ended the year with a positive net revenue.

The President of the University of South Dakota (USD) reported that the USD-SF is entering its third year under the plan presented to the Board of Regents (SDBOR). She explained that that the growth at USD-SF does not compete with USD, it complements it.

The Vice President of USD-SF stated the overall enrollment grew by 17% from fall of 2023 to fall of 2024. They are focusing on three areas at USD-SF: business, education, and health sciences. He explained that 88% of their students are South Dakota residents and nearly 40% are over the age of 24. He also reviewed their various marketing efforts.

The Vice President for Finance and Administration with USD reviewed the USD-SF financial report and advised the fiscal year 2024 revenues were at \$9.6 million and close to breaking even when accounting for overhead expenses. They are projecting a similar outcome for fiscal year 2025.

The Committee accepted the reports as presented.

South Dakota Board of Technical Education Accountability Report (SDBOTE)

The Executive Director of the South Dakota Board of Technical Education introduced the four Presidents from the technical colleges. The Director then presented the SDBOTE Accountability Report that included information related to their strategic priorities, graduate outcomes, enrollment, retention, and key appropriations. The SDBOTE is really focused on attainment, affordability, and alignment.

The Committee accepted the report as presented.

Conflicts of Interest

Bureau of Human Resources and Administration

The Committee reviewed the annual report of Conflict-of-Interest Authorizations called for in SDCL 5-18A-17.2. Under this law, a governing body may authorize an officer or employee of a State agency to benefit from a contract if the contract is fair, reasonable, and not contrary to the public interest; these authorizations are required to be filed with the Commissioner of the Bureau of Human Resources and Administration (BHRA) and presented to the Committee annually. The BHRA did not receive any authorizations (waivers) for the July 1, 2023 through June 30, 2024 reporting period.

The Committee accepted the report as presented.

Auditor General

The Auditor General presented a Compilation of Conflict-of-Interest Disclosures for State Authorities, Boards and Commissions for fiscal year 2024 (SDCL 3-23-3). He reviewed 17 annual disclosures and 4 waiver requests. He did not see any concerns when viewing them from an auditor's standpoint.

The Committee accepted the report as presented.

Obligation Recovery Center

The Deputy Commissioner of the Bureau of Human Resources and Administration (BHRA) presented the annual report of the activities of the Obligation Recovery Center (ORC) (SDCL 1-55-16). He advised that the ORC collected \$4.2 million in fiscal year 2024. He reviewed account payment plan and customer engagement strategies and discussed the fiscal year 2025 initiatives including the goals, strategies, and actions.

The Deputy Commissioner advised that licenses were not revoked during fiscal years 2021 and 2022. The ORC submitted 8,926 requests to revoke licenses in fiscal year 2023 and 3,972 in fiscal year 2024. Moving forward, they anticipate submitting about 300 revocation requests a month. He advised that they are making it a priority to clearly define a bad debt and develop procedures to eliminate that uncollectible debt.

The Committee accepted the report as presented.

Juvenile Abuse, Neglect and Grievance Reports

Department of Corrections

The Committee is charged with the responsibility to review any allegations of abuse or neglect of individuals under the jurisdiction of the Department of Corrections within private contracted facilities per SDCL 26-11A-33.1.

The Director of the Juvenile Division presented the report for the time period from July 1, 2023 through June 30, 2024. She stated the number of reports annually has been trending down for the last three years. Nine cases were reported to the Committee during the period.

The Committee accepted the report as presented.

MWI Health – Monitor for Youth in Treatment Facilities

The Committee is charged with the responsibility to review a monitor report that contains a confidential addendum of investigations, specific findings and recommendations of the monitor, and the responses of the Department of Social Services to the recommendations (SDCL 26-6-52(5)).

A Registered Nurse with MWI Health (Monitor) presented the report to the committee in executive session. The Youth Services Grievance Monitor Program launched on July 1, 2022, and responds to grievances received from youth placed in shelter care facilities, group care centers for minors, residential treatment centers, intensive residential treatment centers, and independent living preparation programs.

The Committee accepted the report as presented.

Audit Reports

South Dakota Single Audit Report for Fiscal Year 2023

The Committee reviewed the South Dakota Single Audit Report for the fiscal year ended June 30, 2023.

Financial and compliance audits involve testing financial transactions and balances of the State to determine they are in accordance with State and federal laws and regulations. All audits conducted of State agencies were consolidated and reported in the Single Audit Report. The Single Audit Report includes the Annual Comprehensive Financial Report for the State of South Dakota prepared by the Bureau of Finance and Management, a schedule showing the federal

awards administered by the State and related expenditures, and audit findings and recommendations issued by the Department of Legislative Audit.

The Single Audit Report was issued in accordance with auditing standards generally accepted in the United States of America, Government Auditing Standards issued by Comptroller General of the United States, U.S. Office of Management and Budget (OMB) Uniform Guidance, and South Dakota Codified Laws. A copy of this report may be obtained from the Department of Legislative Audit.

The Committee reviewed the audit findings and corrective action plans in the Single Audit:

- Finding No. 2023-001 – Department of Agriculture and Natural Resources – A material weakness in controls over financial reporting.
- Finding No. 2023-002 – Statewide Financial Reporting Process – A material weakness in internal controls over financial reporting.
- Finding No. 2023-003 – Department of Public Safety – A material weakness and non-compliance in internal controls over Federal Funding Accountability and Transparency Act (FFATA) Reporting.
- Finding No. 2023-004 – Department of Social Services – A material weakness in controls over the payments of claims.
- Finding No. 2023-005 – Department of Labor and Regulation – A material weakness in internal control over compliance.
- Finding No. 2023-006 – Department of Labor and Regulation, Unemployment Insurance Fund – A material weakness in internal control over compliance.
- Finding No. 2023-007 – Soybean Research and Promotion Council – A significant deficiency in the preparation of financial statements.
- Finding No. 2023-008 – South Dakota Corn Utilization Council – A significant deficiency in the preparation of financial statements.
- Finding No. 2023-009 – South Dakota Corn Utilization Council – A significant deficiency in segregation of duties.
- Finding No. 2023-010 – South Dakota Wheat Utilization, Research and Market Development Commission – A significant deficiency in the preparation of full disclosure financial statements.
- Finding No. 2023-011 – South Dakota Wheat Utilization, Research and Market Development Commission – A significant deficiency in a lack of proper segregation of duties.

The Committee accepted the report as presented.

South Dakota High School Activities Association

The Executive Director of the South Dakota High School Activities Association (SDHSAA) reviewed the Fiscal Year 2023 audit report with the Committee. He reported that it was a clean

audit with no findings. He advised they are working to align minor office practices to follow their policies.

The SDHSAA has 180 member schools. About 75% of their revenue comes from a percentage of state tournament gate fees and about 20% from corporate sponsors. The Executive Director advised that they have partnered with Teall Properties Group (TPG) to handle corporate sponsorship revenue. The SDHSAA Board chose them because they have worked with states similar to South Dakota.

The Committee accepted the report as presented.

A handwritten signature in black ink, reading "Ernest Otten". The signature is written in a cursive style with a large, stylized "E" at the beginning.

Representative Ernie Otten, Chair
Government Operations and Audit Committee

SOUTH DAKOTA BOARD OF REGENTS

Agency's Mission Statement: The Board of Regents' mission is to provide an excellent, efficient, accessible, equitable and affordable public university and special schools system that improves South Dakota's overall educational attainment and research productivity, while enriching the intellectual, economic, civic, social, and cultural life of the state, its residents, and its communities. The performance measures will be separate and distinct from the strategic plan but will directly reflect success for public post-secondary education.

Goal: Academic Success, Student Outcomes, and Educational Attainment

	Performance Measures				FY20	FY21	FY22	FY23	FY24
	Trend	Status	Actual	Target					
Activity A: The Board of Regents is committed to offering the highest quality academic programs that provide students with the skills and knowledge to thrive as members of South Dakota's future workforce. BOR will have student outcomes, academic curriculum, and assessments aligned to nationally recognized standards that facilitate successful student outcomes.									
Academic Completion at Cohort Institution									
i. Undergraduate 4-Year Completion Rate			39.6%	40.6%	32.7%	35.6%	37.6%	38.7%	39.6%
ii. Undergraduate 6-Year Completion Rate			56.5%	60.4%	53.5%	55.4%	56.0%	56.2%	56.5%
Academic Completion in BOR System									
i. Undergraduate 4-Year Completion Rate (Measures Transferability)			41.3%	42.0%	34.3%	37.0%	39.3%	40.1%	41.3%
ii. Undergraduate 6-Year Completion Rate (Measures Transferability)			59.6%	64.0%	57.3%	59.0%	59.5%	59.4%	59.6%
Second Year Retention									
i. Retained at Cohort Institution			80.4%	81.5%	75.5%	78.1%	75.5%	78.7%	80.4%
ii. Retained in BOR System (Measures Transferability)			82.2%	84.2%	78.2%	80.5%	77.9%	80.5%	82.2%
Academic Programing									
i. Percent of new programs with High Impacts Practices			71.0%	70.0%	N/A	56.0%	54.0%	100.0%	71.0%
ii. Nursing UG Licensure (NCLEX-RN) Passage Rate			94.6%	> 96.6%	96.2%	96.6%	89.3%	91.0%	94.6%

Comments

Goal: Workforce & Economic Development

	Performance Measures				FY20	FY21	FY22	FY23	FY24
	Trend	Status	Actual	Target					
Activity B: South Dakota public universities shall align program growth to the educational and workforce skills needed to meet the demands through 2030; ensure engagement designed to enhance the state's long-term economy.									
Workforce Development (Bachelor Degrees)									
i. STEM Graduates (% of total grads)			30.6%	32.8%	28.6%	29.8%	30.4%	31.2%	30.6%
ii. Teacher Education Graduates (% of total grads)			9.0%	11.3%	10.4%	9.8%	9.3%	10.7%	9.0%
iii. Nursing Graduates (% of total grads)			10.3%	13.0%	10.7%	11.8%	11.4%	11.1%	10.3%
iv. Healthcare (Excluding Nursing) Graduates (% of total grads)			7.8%	9.5%	8.2%	8.0%	8.3%	7.6%	7.8%
v. Business & Mgmt Graduates (% of total grads)			12.1%	11.9%	10.9%	10.4%	11.3%	11.8%	12.1%

Comments

Financial Health & Competitiveness

	Performance Measures				FY20	FY21	FY22	FY23	FY24
	Trend	Status	Actual	Target					
Activity C. Financial Health and Competitiveness									
Financial Indicators									
i. Regional Rank of Average Net Price (Weighted by 12 month Enrollment FTE)			7	5	7	7	7	7	Not Available*
ii. All 6 institutions have an Auxiliary Systems Coverage Ratio > 1.2			Yes	Yes	Yes	Yes	Yes	Yes	Yes
iii. Default Rate on Federal Loans (Employability)			1.1%	< 5.2%	6.1%	5.4%	5.2%	4.0%	1.1%

Comments

*Average net price of regional institutions for the current reporting period is not available. The data is scheduled to be released in October 2024.

SOUTH DAKOTA BOARD OF REGENTS

Status Indicator:

-  = Green - the historical trend line indicates improved performance and the target has been met
-  = Yellow - the historical trend line indicates improved performance, but the target has not been met
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Bureau of Finance and Management

Agency's Mission Statement: Ensuring the efficient and responsible management of State government, and advising the Governor on overall fiscal policy.

Below are the goals, activities, and measures for the agency. Goals, activities, and measures need to be developed by the agency, in consultation with the Governor's Office, and agreed to by the Legislature (Government Operations and Audit Committee).

Goal 1: Maintain the best public issuer credit ratings possible (AAA/Aaa).

	Performance Measures				Historical Data Section				
	Trend	Status	Actual	Target	FY20	FY21	FY22	FY23	FY24
Activity A. Maintain a structurally balanced budget.									
i. Governor recommends a budget with ongoing receipts equal to or greater than ongoing expenses.			Yes	Yes	Yes	Yes	Yes	Yes	Yes
ii. Legislature adopts a budget with ongoing receipts equal to or greater than ongoing expenses.			Yes	Yes	Yes	Yes	Yes	Yes	Yes
Activity B. Maintain budget reserves at ten percent of general fund spending.									
i. Combined balance of the budget reserve fund and the general revenue replacement fund as a percentage of general fund spending.			13.3%	10.0%	12.4%	16.2%	20.5%	14.7%	13.3%
Activity C. Issue the Annual Comprehensive Financial Report within six months.									
i. Number of months to issuance after the close of the fiscal year.			5.97	6.00	6.00	5.71	5.97	5.93	N/A

Agency comments regarding the accomplishment of Goal 1: South Dakota has had the best possible ratings from Standard & Poor's, Moody's, and Fitch since 2016. Higher ratings typically allow issued bonds to carry a lower interest rate, providing interest savings to issuers that translate through to the State of South Dakota. Activity C is listed as N/A because the Annual Comprehensive Financial Report for FY2024 has not yet been issued. It is on schedule to be issued by the target of six months after the close of the fiscal year (12/31/2024).

Goal 2. Implement and Sustain Continuous Improvement of Statewide Internal Controls.

	Performance Measures				Historical Data Section				
	Trend	Status	Actual	Target	FY20	FY21	FY22	FY23	FY24
Activity A. Implement internal control framework to four state agencies annually.									
i. Number of state agencies implemented.			4	2	0	4	5	4	4
ii. Number of training workshops held.			151	75	N/A	59	64	95	151
Activity B. Measure the effectiveness of internal controls.									
v. Percentage of controls with issues.			7.6%	5%	N/A	11.2%	11.5%	6.0%	7.6%
vii. Achieve 100% rate on control attestations.			99.1%	100%	N/A	98.7%	90.8%	98.2%	99.1%

Agency comments regarding the accomplishment of Goal 2: The State Board of Internal Control adopted the Statewide Internal Control Framework in January of 2019. A software solution to help manage the administrative work of the framework was selected and implemented in Spring 2020. The framework has been implemented in 19 agencies.

Bureau of Finance and Management

Goal 3. Seek additional ways to make government financial information more accessible to the public.

	Performance Measures				Historical Data Section				
	Trend	Status	Actual	Target	FY20	FY21	FY22	FY23	FY24
<u>Activity A. Complete two new transparency initiatives annually.</u>									
i. Number of transparency initiatives completed.			2	2	4	2	2	2	2

Agency comments regarding the accomplishment of Goal 3: Added a new public records request process to OpenSD to facilitate the standardization and tracking of open records requests improving service to the public. With the selection of Oracle Cloud Fusion as the state's new ERP system, many new opportunities will present themselves to increase the types of public records that can be made available. Design sessions are underway with state agencies and consultants to determine the new electronic workflows which will facilitate much more transparency and accountability.

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Department of Corrections

Agency's Mission Statement: To protect the citizens of South Dakota by providing safe and secure facilities for juvenile and adult offenders committed to our custody by the courts, to provide effective community supervision to offenders upon their release, and to utilize evidence-based practices to maximize opportunities for rehabilitation

Below are the goals, activities, and measures for the agency. Goals, activities, and measures need to be developed by the agency, in consultation with the Governor's Office, and agreed to by the Legislature (Government Operations and Audit Committee).

Goal 1: Modernize the state correctional system.											
	Performance Measures				Historical Data Section						
	Trend	Status	Actual	Target	FY19	FY20	FY21	FY22	FY23	FY24	
Activity A. Maintain safe and secure facilities.											
i. House offenders within design capacity of the facility			139%	95%	139%	136%	120%	123%	127%	139%	
ii. Offender escapes			6	0	27	46	28	41	11	6	
iii. Staff turnover rate			32%	25%	19%	21%	22%	25%	28%	32%	
iv. Staff assaults per 1,000 offenders			6.8	5.0	7.1	10.8	8.0	11.0	8.2	6.8	
Agency comments regarding the accomplishment of Goal 1:											

Goal 2: Provide effective community supervision.											
	Performance Measures				Historical Data Section						
	Trend	Status	Actual	Target	FY19	FY20	FY21	FY22	FY23	FY24	
Activity A. Increase successful community supervision completions.											
i. Admissions to prison for technical parole violations			34%	25%	27%	31%	27%	28%	37%	34%	
ii. Technical aftercare violations for juveniles			4%	5%	6%	7%	4%	6%	6%	4%	
iii. Absconders on parole			8%	10%	8%	8%	10%	12%	9%	8%	
iv. Parolee employment rate			78%	75%	NA	60%	62%	74%	81%	78%	
Agency comments regarding the accomplishment of Goal 2:											

Goal 3: Utilize evidence-based practices to support reentry.											
	Performance Measures				Historical Data Section						
	Trend	Status	Actual	Target	2015	2016	2017	2018	2019	2020	
Activity A. Measure offenders not returning to prison within 3 years.											
i. Adult three-year success rate			57%	60%	57%	56%	55%	58%	60%	57%	
ii. Juvenile three-year success rate			77%	80%	72%	67%	71%	75%	66%	77%	
Activity B. Increase reentry services and treatment options.											
i. Vital documents obtained for eligible offenders within six months of release			79%	90%	NA	NA	NA	NA	NA	79%	
ii. Successful completions of SUD treatment			85%	85%	74%	74%	77%	73%	82%	85%	
iii. Career, technical, and academic successful completions			66%	85%	69%	65%	61%	55%	60%	66%	
Agency comments regarding the accomplishment of Goal 3:											

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Department of Human Services FY24

Agency's Mission Statement: Enhance the quality of life of older adults and people with disabilities in partnership with its stakeholders.

Below are the goals, activities, and measures for the agency. Goals, activities, and measures need to be developed by the agency, in consultation with the Governor's Office, and agreed to by the Legislature (Government Operations and Audit Committee).

Goal 1. DHS will enhance services and increase access.

	Performance Measures				Historical Data Section				
	Trend	Status	Actual	Target	Baseline	FY22	FY23	FY24	FY25
Activity A. Supporting People Through Technology									
i. Increase the number of waiver participants utilizing technology that promotes independence and reduces reliance on paid supports.			888	*REV 807 757	708	721	762	888	
* HOPE waiver participants using technology								606	
* ADLS waiver participants using technology								11	
* CHOICES/Family Support waiver participants using technology								271	
Activity B. Vocational Rehabilitation									
i. Increase the employment rate of individuals with disabilities in SD.			50.80%	54.1%	52.1%	46.6%	51.2%	50.80%	
* Average yearly income at application to voc rehab					\$4,584.00	\$3,813.00	\$5,092.00	\$6,399.00	
* Average yearly income at closure of work with voc rehab					\$17,998.00	\$18,192.00	\$21,861.00	\$20,433.00	
* Increase the number of applications to voc rehab					1,462	1,677	1,750	1,863	
Activity C. Rebalance Medicaid									
i. Increase the percentage of Medicaid expenditures going to Home & Community Based Services as compared to non-HCBS for individuals with disabilities.			55.95%	*REV > 57% 53%	52.0%	57.7%	57.2%	55.95%	
* Number of people discharging from institutional setting to HCBS. (SDDC)								9 of 11	
* Number of people served HCBS Waivers								12,142	
* Number of people served institutional Settings								3,868	
<p>Agency comments regarding the accomplishment of Goal 1: In FY23, targets were achieved for two of the activities. The new target was identified. Activity B data source is the Annual Disability Statistics Compendium. https://www.researchondisability.org/sites/default/files/media/2024-07/2024-compendium-final.pdf</p>									

Goal 2. DHS will communicate and fulfill our mission.

	Performance Measures				Historical Data Section				
	Trend	Status	Actual	Target	Baseline	FY22	FY23	FY24	FY25
Activity A. Develop and implement a strategic media plan.									
i. Increase the number of social media interactions (posts, follows, likes, shares)			301,732	*REV >230,000 40,355	15,740	34,861	234,833	301,732	
Activity B. Aging and Disability Resource Center Contacts									
i. Increase the number of options counseling sessions through Dakota At Home (ADRC).			19,433	*REV >18,500 14,972	14,679	16,591	17,632	19,433	
* Average speed of answer (seconds)								22	17
* Percent of calls answered live								56.4%	76.5%
<p>Agency comments regarding the accomplishment of Goal 2: The target in both areas under this goal was achieved in FY23. Revised targets were identified and work continues to meet or exceed those targets and increase the reach.</p>									

Department of Human Services FY24

Goal 3. DHS will increase career satisfaction and employee engagement.	Performance Measures				Historical Data Section				
	Trend	Status	Actual	Target	Baseline	FY22	FY23	FY24	FY25
Activity A. Professional Development									
i. Increase professional development training sessions. (Sessions not hours)			10,487	≥ 4704	2,906	2,906	6,409	10,487	
Activity B. On-boarding and re-boarding									
i. New employees will complete DHS 101 on-boarding training.			81%	100%	0%	0%	65%	81%	
ii. Existing DHS employees will complete the DHS 101 re-boarding training.			41%	100%	0%	0%	27%	41%	
Activity C. Retention									
i. Decrease turnover rate.			10.10%	< 14%	14.5%	11%	10.2%	10.10%	
Agency comments regarding the accomplishment of Goal 3: The target was exceeded in two of the four areas and steady progress is being made in the other two.									

* REV notates a revised target

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Department of the Military

Mission Statement: Deliver worldwide combat power and support with excellence. Deter, Defend, Compete, Win. Safeguard life and property, preserve peace, order and public safety when directed by the Governor.

Vision: The South Dakota National Guard is an elite organization of community-based, citizen-warriors who together enhance the Warfighter Culture, own the Mission, and connect our Community.

Values: Loyalty, duty, respect, selfless service, honor, integrity, personal courage, and excellence in all we do.

SDNG Lines of Effort: Culture, Mission, Community

Goal 1: We must recruit and retain the right people to fight and win our nation's wars

	Performance Measures				Historical Data Section				
	Trend	Status	Actual	Target	FY20	FY21	FY22	FY23	FY24
Activity A. Acquire and Recruit (End Strength %) SDANG			104%	100%	100%	107%	103%	104%	104%
Activity B. Acquire and Recruit (End Strength %) SDARNG			93%	100%	105%	99%	94%	92%	93%
Activity C. Retention (Total Reenlistment Success Rate) SDANG			91%	92%	94%	99%	90%	92%	91%
Activity D. Retention (Total Reenlistment Success Rate) SDARNG			82%	85%	81%	82%	73%	76%	82%
Agency comments: In order to win our nation's wars, we must have healthy, ready Airmen and Soldiers.									

Goal 2. Ready, trained people and equipment to provide warfighting formations.

	Performance Measures				Historical Data Section				
	Trend	Status	Actual	Target	FY20	FY21	FY22	FY23	FY24
Activity A. Achieve Personnel Readiness (Task Qualified Training (TQT)) SDANG			98%	95%	98%	98%	98%	98%	98%
Activity B. Achieve Personnel Readiness Duty Military Occupational Speciality Qualification (DMOSQ Trained Strength) SDARNG			96%	95%	92%	94%	94%	97%	96%
Activity C. Individual Airman Readiness – (Individual Medical Readiness –IMR) South Dakota Air National Guard (SDANG)			89%	80%	80%	86%	87%	89%	89%
Activity D. Individual Soldier Readiness (Medically ready MRC 1/2, trained strength) South Dakota Army Guard (SDARNG)			89%	90%	87%	91%	90%	91%	89%
Activity E. Achieve Sustainment Readiness (Equipment Readiness) SDANG** New metric added 2023 **			100%	95%				97%	100%
Activity F. Achieve Sustainment Readiness (Equipment Readiness) SDARNG			96%	95%	98%	98%	98%	96%	96%
Agency comments: This goal shows that we are well prepared to conduct our state and federal missions when called upon. SDNG has a strong history of meeting every tasking.									

Goal 3. Steward resources that we are provided, both state and federal.

	Performance Measures				Historical Data Section				
	Trend	Status	Actual	Target	FY20	FY21	FY22	FY23	FY24
Activity A. Resource Execution Rate ANG Federal Funding**New 2024**			99%	99%	99%	99%	99%	99%	99%
Activity B. Resource Execution Rate ARNG Federal Funding**New 2024**			99%	99%	99%	99%	99%	99%	99%
Activity C. Resource Execution Rate State Combined Budget Execution Rate SDNG **New 2024**			99.67%	99%	99.54%	100%	99.57%	99.67%	99%
Activity D. Resource Execution State Funding SDANG Personal Services **New 2024**			100%	99%	94.10%	100%	99.40%	99.70%	100%
Activity E. Resource Execution State Funding SDARNG Personal Services **New 2024**			98.70%	99%	99.90%	100%	98.60%	99.10%	98.70%
Agency comments: The South Dakota National Guard must be a place which stewards taxpayer resources well, both federal and state dollars.									
Activity A. Awards and Recognition SDANG **New 2024**									
Activity B. Awards and Recognition SDARNG **New 2024**									
Agency comments: It is important to note where these metrics stand nationally amongst the ANG and ARNG. See next tab.									

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Department of Tribal Relations

Agency's Mission Statement: Develop and foster relationships between the Nine Tribes and the State of South Dakota to advance diplomatic government-to-government partnerships.

Below are the goals, activities, and measures for the agency. Goals, activities, and measures need to be developed by the agency, in consultation with the Governor's Office, and agreed to by the Legislature (Government Operations and Audit Committee).

No Data Available

Goal 1: Enhance the Department of Tribal Relations communications.

Performance Measures

	Trend	Status	Actual	Target	FY20	FY21	FY22	FY23	FY24
Activity A. Consistently send information to tribes									
i. Number of emails sent containing important information from state and federal agencies to Tribal Leaders			65	36	30	121	61	36	65
iii. Increase social media and website utilization to acquire more followers									
Facebook followers			4,591	5%	3348	3940	4,256	4,364	4,591
X followers			1625	5%	1367	1503	1573	1588	1625
YouTube Subscribers			975	5%			57	428	975
Total Website Hits			1,593,242	5%			897,107	1,445,420	1,593,242
iv. Send Department newsletter to tribal leaders									
Buffalo Nation News Newsletter Subscribers			129	5%			0	84	129

Activity B. Employ and train pro-active Tribal Constituent Service Representative to provide excellent customer service

i. Number of staff training hours			300.2	300		344	289	335.03	300.2
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Activity C. Participate in inter-department workgroups to provide information, consultation, and communication to tribes and urban Indian populations

i. Number of ongoing workgroups participated in			35	25		35	23	29	35
ii. Strategic Communication Facilitation			14	12		14	8	9	14

Communication, staffing changes, and improvements have resulted in better engagement, agency interaction, and overall mission success. DTR has continually improved communication efforts by adding a weekly newsletter and video series.

Goal 2. Partner with Tribes and other state agencies to Reduce Substance Abuse, Enhance Public Safety and educate tribal communities about Suicide Prevention

Performance Measures

	Trend	Status	Actual	Target	FY20	FY21	FY22	FY23	FY24
Activity A. Continue to create partnerships to combat illegal drugs and support treatment opportunities									
i. Registration/attendance of State Tribal Opioid and Meth Prevention Summit (STOMP)			76	100	84	64	89	77	76
ii. Collaborate with law enforcement agencies to create targeted training opportunities			1	1	1	2	1	0	1
Activity B. Continue to attend tribal events with the suicide prevention booth.									
i. Number of events attended			12	9			6	9	12

Department of Tribal Relations

The Department continues to encourage tribes to consider partnerships to combat illegal drugs and support treatment opportunities. DTR continues to have conversations with tribes and promotes and solicits agreements such as MOU's and JPA's to partner with tribes. Activity B, i., In 2023, DTR added the number of events that the department Suicide Prevention Booth engaged with to reflect the department's focus on the Suicide Prevention initiative.

Goal 3: Promote South Dakota's unique American Indian culture to public school instructional staff and students.

	Performance Measures				FY20	FY21	FY22	FY23	FY24
	Trend	Status	Actual	Target					
Activity A. Number of Interactions with schools to provide information or educational materials									
i. Number of schools engaged by Office of Indian Education			111	85		51	81	125	111
(does not include distributing OSEU materials, Elder videos, and online resources)									
Activity B. Continuing administration of Wóokiye Project									
i. Number of schools in project			12	5	3	5	9	11	12
ii. Number of teachers in project			27	25	20	30	29	26	27
Activity C. Increase understanding of tribal perspectives on the OSEU based on specific location of the tribes and opportunities to differentiate content of the OSEU by teachers.									
i. Teachers that have participated in local tribal activities			83%	80%	0%	71%	91%	89%	83%
ii. Teachers that have explained OSEUs to colleagues			100%	80%	0%	100%	95%	100%	100%
iii. Teachers that have created own lessons based on OSEU			100%	80%	0%	100%	68%	94%	100%
Activity D. Increase awareness of collective cultures, how to incorporate the OSEU appropriately, confidence (particularly for Non-Native American educators) to engage with local cultural content in the classroom setting. Increase capacity for developing cultural proficiency in approaches to teaching and learning.									
i. Teacher that have used Oceti Sakowin historical documentation and materials			79%	80%	0%	43%	76%	78%	79%
ii. Teachers that have collaborated with Local Elder/Culture Bearer			88%	80%	0%	43%	95%	100%	88%
iii. Teachers that are confident teaching OSEU			100%	80%	0%	86%	95%	94%	100%
iv. Teachers that provide opportunities for students to express cultural identity			100%	80%	0%	86%	100%	100%	100%
Activity E. Increase awareness of South Dakota's unique American Indian history and culture through free, online training: The Office of Indian Education has created the OSEUS training course to assist administrators and teachers in integrating the Oceti Sakowin Essential Understandings into their schools and classrooms. The training course contains three sections: "Getting to Know the OSEUS," "Culturally Responsive Practices," and "Creating Lessons with Inquiry Design Model."									
i. Educators who have registered for a free Online OSEUS Course			229	200					229
ii. Educators who have completed a free Online OSEUS Course			55	40					55

The Department continues to promote South Dakota's unique American Indian culture to public school instructional staff and students. Activity A, target and goal includes direct interaction with schools; does not include distribution of OSEUS books and posters, Online OSEUS Course, Elder Videos, educational kits, and online resources.. Such materials are distributed either by one-time initiative or on a rolling basis as requests are made. Activity B, FY20 exceeded growth goals. FY21 and FY22 did not include new schools as the project is at capacity. Activity C & D, sampling of teachers surveyed are Wóokiye teachers. OSEUS were adopted as standards in 2018. Activity E, this is the first (partial year of data and is reflected in the goal and data for a period of 5 months.

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