# South Dakota Department of Veterans Affairs

**Agency's Mission Statement:** To provide comprehensive care and quality service to veterans and their families, regarding health care, education, disability benefits, long-term care, and burial honors by providing professional customer service and care.

| Veterans in South Dakota | FY19 | FY20 | FY21 | FY22 | FY23 | FY24 |
|---|---|---|---|---|---|---|
| | 64,119 | 65,014 | 63,950 | 63,322 | 63,500 | 62,433 |

**Goal 1: To provide veterans and their family members access to federal and state benefits.**

| | | Performance Measures | | | Historical Data Section | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|
| | Trend | Status | Actual | Target | FY19 | FY20 | FY21 | FY22 | FY23 | FY24 |
| **Activity A. State Benefits** | | | | | | | | | | |
| Bonus Claims Paid out | | ● | | | $ 100,780 | $ 72,410 | $ 71,660 | $ 76,330 | $ 36,530 | $ 35,170 |
| Headstone Setting Fees | | ● | | | $ 40,100 | $ 25,900 | $ 27,600 | $ 25,400 | $ 29,900 | $ 43,400 |
| Funeral Honor Reimbursements Processed Quarterly | | ● | | | $ 42,200 | $ 33,550 | $ 41,650 | $ 56,150 | $ 85,650 | $ 92,500 |
| | | | | | | | | | | |
| **Activity B. Processing of State Claims for Benefits** | | | | | | | | | | |
| Headstone Setting Fees Processing Claims | | ● | | | | | | 209 | 301 | 255 |
| Bonus Claims | | ● | | | | | | 137 | 102 | 89 |
| | | | | | | | | | | |
| **Activity C. Federal Benefits (based on Federal FY which runs from October - September)** | | | | | | | | | | |
| Education | | ● | | | $ 28,275,000 | $ 27,602,000 | $ 24,233,000 | $ 22,801,000 | $ 26,378,000 | data not available |
| Compensation and Pension | | ● | | | $ 291,448,000 | $ 314,178,000 | $ 335,235,000 | $ 410,905,000 | $ 453,314,000 | data not available |
| Healthcare | | ● | | | $ 404,807,000 | $ 474,762,000 | $ 485,486,000 | $ 581,899,000 | $ 604,939,000 | data not available |
| One time Retroactive Awards | | ● | | | $ 10,752,826.00 | $ 11,842,977.00 | $ 11,131,751 | $ 14,177,190 | $ 16,398,454 | $ 25,398,453 |
| Running Awards | | ● | | | $ 227,704,994.00 | $ 253,971,986.00 | $ 272,834,534 | $ 295,731,878 | $ 334,259,574 | $ 388,726,212 |
| | | | | | | | | | | |
| **Activity D. Processing of Federal Claims for Benefits (see federal claims tab)** | | | | | | | | | | |
| | | | | | | | | | | |
| **Activity E. VA Joint Peer Review Group Education Review** | | ● | | | Satisfactory | Satisfactory | Satisfactory | Satisfactory | Satisfactory | Satisfactory |

**Agency comments regarding the accomplishment of Goal 1:** Our goal is to ensure that every veteran that applies for the bonus or military funeral honors, and meets the respective criteria, is provided that benefit in a timely manner. The measureable is the processing time. Our goals is to have state benefits claims processed internally within a week and our goal to have federal benefits filed within one-two working days.

**Goal 2. To provide high quality resident directed long term care by maintaining excellence in personal services and treatment in a setting that promotes dignity, independence, and a home-like environment.**

| | | Performance Measures | | | Historical Data Section | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|
| | Trend | Status | Actual | Target | FY19 | FY20 | FY21 | FY22 | FY23 | FY24 |
| **Activity A. Census** | | | | | | | | | | |
| Average Daily Census | | ● | 73 | 89 | 96 | 98 | 95 | 84.75 | 73 | 71 |
| Average number of Veteran Residents | | ● | 62 | 75% | 78 | 80 | 75 | 70.25 | 62 | 60 |
| Average number of Non-Veteran Residents | | ● | 11 | 25% | 18 | 16 | 19 | 14.33 | 11 | 11 |
| Admissions | | ● | 11 | | 38 | 29 | 32 | 30 | 15 | 21 |
| Deaths | | | 13 | | 29 | 20 | 29 | 32 | 13 | 16 |
| Discharges | | ● | 3 | | 7 | 11 | 10 | 10 | 8 | 4 |
| | | | | | | | | | | |
| **Activity B. Licensing, Surveys and Inspections** | | | Deficiencies | | | | | | | |
| VA Annual Survey (three-day reivew of property) | | ● | 5 | 0 | | | | 1 | 5 | |
| Department of Health (three-day reivew of property) | | ● | 3 | 0 | | | | 4 | 3 | 6 |
| **Activity C. Resident Surveys** | | | | | | | | | | |

**Agency comments regarding the accomplishment of Goal 2:** The Veterans Home resident population must be at least 75% Veterans. Surveys conducted by DOH and VA reviews over 270 items. Expectation is to have all deficincies corrected prior to the exit interview. Those that require review and development of training and standard are handled as quickly as possible and notification is sent to DOH and/or VA to achieve compliance.

**Goal 3. The South Dakota Veterans' Cemetery lays to rest, with dignity and everlasting tribute, those who answered the call and served our nation with honor.**

| | | Performance Measures | | | Historical Data Section | | | | | |
|---|---|---|---|---|---|---|---|---|---|---|
| | Trend | Status | Actual | Target | FY19 | FY20 | FY21 (June only) | FY22 | FY23 | FY24 |
| | | | | | | | | | | |
| Number of Burials - Total | | ● | | | 0 | 0 | 62 | 329 | 195 | 229 |
| Number of Veteran Burials | | ● | | | 0 | 0 | 46 | 268 | 162 | 176 |
| Number of Non-veteran Burials | | ● | | | 0 | 0 | 16 | 61 | 33 | 53 |
| Military Funeral Honors Provided | | ● | | | 0 | 0 | 22 | 174 | 123 | 137 |

**Agency comments regarding the accomplishment of Goal 3:** The South Dakota Veterans Cemetery began normal operations and interments on June 4, 2021.

Comments:

**Goal 1 - Activity A. State Benefits**
Bonus Claims Paid out - Dependent upon current military conflicts and eligible veterans
Headstone Setting Fees - Dependent upon number of government furnished headstones set within private cemeteries


**Goal 1 - Activity B. Federal Benefits (based on Federal FY which runs from October - September)**
Education - Federally provided information
Compensation and Pension -  Federally provided information
Healthcare -  Federally provided information
One time Retroactive Awards - Monetary benefits attained for veterans/dependents through work completed and assistance given to veterans and their dependents by our department
Running Awards -  Monetary benefits attained for veterans/dependents through work completed and assistance given to veterans and their dependents by our department - These benefits are paid monthly to the population we serve

**Goal 2 - Activity A. Census**
Current census target is 89 residents to reflect the temporary census reduction of 13 beds requested in April 2023. The reduction was a result of workforce challenges we have been experiencing in the Hot Springs area.
The reduction was also necessary to keep our occupancy above 90% in order to receive per diem payments from the VA.
RLS census remains low due to veterans having access to Home Healthcare programs and services.


**Goal 2 - Activity C. Resident Surveys**
The Department contracts with Nexus Health Resources to complete resident satisfactory surveys.   Surveys have been done on the following neighborhoods:  NASA, Old Glory, JASCO, Stars and Stripes, and Joe Foss
The remaining households  will be contacted in  the coming weeks. The CoreQ questions are the questions required by CMS.

State Benefits:

| Monthly Payments for Headstones/Burial Allowances/Bonus (NOTE: Bonus payments are generally only made once a month and paid via Multiple Payee Vouchers) | Number of Claims paid (in month listed) that went to Auditor in 1-7 Days (including weekends) **from Arrival** at SDDVA | Number of Claims paid (in month listed) that went to Auditor in 8-14 Days (including weekends) **from Arrival** at SDDVA | Number of Claims paid (in month listed) that went to Auditor in 15 Days or More (including weekends) **from Arrival** at SDDVA |
|---|---|---|---|
| September 2021 Headstones | 8 | 11 | 10 |
| September 2021 Bonus | 19 | 3 | 14 |
| October 2021 Headstones | 3 | 11 | 0 |
| October 2021 Bonus | 17 | 8 | 6 |
| November 2021 Headstones | 10 | 9 | 6 |
| November 2021 Bonus | 2 | 4 | 4 |
| December 2021 Headstones | 4 | 25 | 11 |
| December 2021 Bonus | 3 | 6 | 5 |
| January 2022 Headstones/Burial Allowance | 1 | 46 | 3 |
| January 2022 Bonus | 0 | 0 | 0 |
| February 2022 Headstones | 0 | 1 | 2 |
| February 2022 Bonus | 0 | 3 | 10 |
| March 2022 Headstones | 6 | 0 | 2 |
| March 2022 Bonus | 1 | 1 | 1 |
| April 2022 Headstones | 2 | 1 | 0 |
| April 2022 Bonus | 6 | 1 | 7 |
| May 2022 Headstones | 21 | 5 | 1 |
| May 2022 Bonus | 3 | 1 | 1 |
| June 2022 Headstones | 1 | 6 | 3 |
| June 2022 Bonus | 4 | 1 | 6 |
| **Total FY22 Headstone Payment Breakdown** | 56 | 115 | 38 |
| **Total FY22 Bonus Payment Breakdown** | 55 | 28 | 54 |

| FY23 | | | |
|---|---|---|---|
| Monthly Payments for Headstones/Burial Allowances/Bonus (NOTE: Bonus payments are generally only made once a month and paid via Multiple Payee Vouchers) | Number of Claims paid (in month listed) that went to Auditor in 1-7 Days (including weekends) **from Arrival** at SDDVA | Number of Claims paid (in month listed) that went to Auditor in 8-14 Days (including weekends) **from Arrival** at SDDVA | Number of Claims paid (in month listed) that went to Auditor in 15 Days or More (including weekends) **from Arrival** at SDDVA |
| July 2022 Headstones | 4 | 11 | 48 |
| July 2022 Bonus | 1 | 2 | 1 |
| August 2022 Headstones | 9 | 5 | 15 |
| August 2022 Bonus | 0 | 1 | 7 |
| September 2022 Headstones/Burial Allowance | 8 | 8 | 3 |
| September 2022 Bonus | 4 | 0 | 2 |
| October 2022 Headstones/Burial Allowance | 6 | 1 | 2 |
| October 2022 Bonus | 0 | 0 | 5 |
| November 2022 Headstones | 1 | 8 | 9 |
| November 2022 Bonus | 4 | 2 | 3 |
| December 2022 Headstones | 0 | 12 | 8 |
| December 2022 Bonus | 0 | 5 | 8 |
| January 2023 Headstones | 0 | 17 | 60 |
| January 2023 Bonus | 3 | 2 | 11 |
| February 2023 Headstones | 4 | 7 | 0 |
| February 2023 Bonus | 1 | 1 | 4 |
| March 2023 Headstones | 0 | 0 | 1 |
| March 2023 Bonus | 2 | 0 | 8 |
| April 2023 Headstones | 1 | 5 | 4 |
| April 2023 Bonus | 0 | 2 | 11 |
| May 2023 Headstones | 5 | 8 | 0 |
| May 2023 Bonus | 3 | 0 | 4 |
| June 2023 Headstones | 2 | 18 | 11 |
| June 2023 Bonus | 2 | 2 | 1 |
| **Total FY23 Headstone Payment Breakdown** | 40 | 100 | 161 |
| **Total FY23 Bonus Payment Breakdown** | 20 | 17 | 65 |

| FY24 | | | |
|---|---|---|---|
| **Monthly Payments for Headstones/Burial Allowances/Bonus** (NOTE: Bonus payments are generally only made once a month and paid via Multiple Payee Vouchers) | Number of Claims paid (in month listed) that went to Auditor in 1-7 Days (including weekends) **from Arrival** at SDDVA | Number of Claims paid (in month listed) that went to Auditor in 8-14 Days (including weekends) **from Arrival** at SDDVA | Number of Claims paid (in month listed) that went to Auditor in 15 Days or More (including weekends) **from Arrival** at SDDVA |
| July 2023 Headstones | 0 | 0 | 0 |
| July 2023 Bonus | 3 | 2 | 3 |
| August 2023 Headstones | 7 | 5 | 20 |
| August 2023 Bonus | 1 | 1 | 3 |
| September 2023 Headstones | 0 | 0 | 0 |
| September 2023 Bonus | 0 | 0 | 0 |
| October 2023 Headstones | 0 | 0 | 23 |
| October 2023 Bonus | 1 | 3 | 10 |
| November 2023 Headstones | 3 | 12 | 18 |
| November 2023 Bonus | 0 | 0 | 0 |
| December 2023 Headstones | 11 | 0 | 25 |
| December 2023 Bonus | 4 | 4 | 15 |
| January 2024 Headstones | 0 | 0 | 10 |
| January 2024 Bonus | 0 | 0 | 0 |
| February 2024 Headstones | 0 | 3 | 23 |
| February 2024 Bonus | 3 | 4 | 18 |
| March 2024 Headstones | 2 | 0 | 6 |
| March 2024 Bonus | 2 | 2 | 3 |
| April 2024 Headstones | 2 | 9 | 20 |
| April 2024 Bonus | 0 | 0 | 0 |
| May 2024 Headstones | 7 | 3 | 6 |
| May 2024 Bonus | 0 | 1 | 6 |
| June 2024 Headstones | 9 | 9 | 22 |
| June 2024 Bonus | 0 | 0 | 0 |

| | | | |
|---|---|---|---|
| **Total FY24 Headstone Payment Breakdown** | 41 | 41 | 173 |
| **Total FY24 Bonus Payment Breakdown** | 14 | 17 | 58 |

| | | | |
|---|---|---|---|
| **Monthly Payments for Headstones/Burial Allowances/Bonus** (NOTE: Bonus payments are generally only made once a month and paid via Multiple Payee Vouchers) | Number of Claims paid (in month listed) that went to Auditor in 1-7 Days (including weekends) **from Arrival** at SDDVA | Number of Claims paid (in month listed) that went to Auditor in 8-14 Days (including weekends) **from Arrival** at SDDVA | Number of Claims paid (in month listed) that went to Auditor in 15 Days or More (including weekends) **from Arrival** at SDDVA |
| July 2024 Headstones | 1 | 3 | 13 |
| July 2024 Bonus | 1 | 4 | 15 |
| August 2024 Headstones | 0 | 6 | 19 |
| August 2024 Bonus | 0 | 1 | 9 |

Timeline for Federal Claims Filing:

| 2021 | 1-2 business days | 3-4 business days | 5+days |
|---|---|---|---|
| August | 629 | 3 | 1 |
| September | 704 | 3 | 1 |
| October | 604 | 3 | 0 |
| November | 685 | 0 | 1 |
| December | 611 | 1 | 0 |
| | 3,233 | 10 | 3 |

| 2022 | 1-2 business days | 3-4 business days | 5+days |
|---|---|---|---|
| January | 557 | 1 | 0 |
| February | 656 | 2 | 0 |
| March | 629 | 3 | 1 |
| April | 614 | 1 | 0 |
| May | 565 | 4 | 0 |
| June | 726 | 2 | 0 |
| July | 666 | 17 | 0 |
| August | 881 | 2 | 0 |
| September | 937 | 2 | 0 |
| October | 851 | 0 | 0 |
| November | 776 | 1 | 2 |
| December | 697 | 2 | 0 |
| | 8,555 | 37 | 3 |

| 2023 | 1-2 business days | 3-4 business days | 5+days |
|---|---|---|---|
| January | 812 | 2 | 0 |
| February | 941 | 4 | 0 |
| March | 1,088 | 8 | 0 |
| April | 821 | 2 | 0 |
| May | 1,013 | 2 | 0 |
| June | 928 | 3 | 0 |
| July | 849 | 5 | 0 |
| August | 1,294 | 1 | 0 |
| September | 851 | 10 | 0 |
| October | 995 | 4 | 0 |
| November | 889 | 0 | 0 |
| December | 823 | 1 | 0 |
| Total | 11,304 | 42 | 0 |

| 2024 | 1-2 business days | 3-4 business days | 5+days |
|---|---|---|---|
| January | 985 | 0 | 0 |
| February | 1,000 | 0 | 0 |
| March | 1,035 | 1 | 0 |
| April | 1,079 | 0 | 0 |
| May | 1,082 | 0 | 0 |
| June | 1,010 | 0 | 0 |
| July | 1,194 | 0 | 0 |
| August | 1,235 | 1 | 0 |
| September | | | |
| October | | | |
| November | | | |
| December | | | |
| Total | 8,620 | 2 | 0 |

MJFSVH Census:

| 2021 | Nursing Care EOM Census | Nursing Care Occupancy % | Nursing Care Average % of Veteran Residents | Nursing Care Average % of Non-Veteran Residents | Domicilary Care EOM Census | Domicilary Care Occupancy % | Domicilary Care Average % of Veteran Residents | Domicilary Care Average % of Non-Veteran Residents | # of Deaths | # of Discharges |
|---|---|---|---|---|---|---|---|---|---|---|
| January | 75 | 96.15 | 80.00 | 20.00 | 19 | 79.17 | 78.95 | 21.05 | 4 | 0 |
| February | 75 | 96.15 | 81.33 | 18.67 | 19 | 79.17 | 78.95 | 21.05 | 1 | 0 |
| March | 76 | 97.44 | 81.58 | 18.42 | 18 | 75.00 | 77.78 | 22.22 | 1 | 0 |
| April | 75 | 96.15 | 81.33 | 18.67 | 18 | 75.00 | 77.78 | 22.22 | 1 | 0 |
| May | 74 | 94.87 | 81.08 | 18.92 | 17 | 70.83 | 76.47 | 23.53 | 3 | 1 |
| June | 72 | 92.31 | 81.94 | 18.06 | 17 | 70.83 | 76.47 | 23.53 | 2 | 2 |
| July | 73 | 93.59 | 82.19 | 17.81 | 18 | 75.00 | 77.78 | 22.22 | 2 | 0 |
| August | 75 | 96.15 | 84.00 | 16.00 | 18 | 75.00 | 77.78 | 22.22 | 1 | 2 |
| September | 70 | 89.74 | 84.29 | 15.71 | 18 | 75.00 | 77.78 | 22.22 | 5 | 1 |
| October | 68 | 87.18 | 83.82 | 16.18 | 17 | 70.83 | 82.35 | 17.65 | 2 | 2 |
| November | 66 | 84.62 | 84.85 | 15.15 | 17 | 70.83 | 82.35 | 17.65 | 3 | 1 |
| December | 63 | 80.77 | 85.71 | 14.29 | 18 | 75.00 | 83.33 | 16.67 | 6 | 1 |
| **YTD AVG** | 71.83 | 92.09 | 82.68 | 17.32 | 17.83 | 74.31 | 78.98 | 21.02 | | |

| 2022 | Nursing Care EOM Census | Nursing Care Occupancy % | Nursing Care Average % of Veteran Residents | Nursing Care Average % of Non-Veteran Residents | Domicilary Care EOM Census | Domicilary Care Occupancy % | Domicilary Care Average % of Veteran Residents | Domicilary Care Average % of Non-Veteran Residents | # of Deaths | # of Discharges |
|---|---|---|---|---|---|---|---|---|---|---|
| January (Adjusted) | 66 | 84.62 | 83.33 | 16.67 | 18 | 75.00 | 83.33 | 16.67 | 1 | 0 |
| February | 69 | 88.46 | 82.61 | 17.39 | 17 | 70.83 | 88.24 | 11.76 | 1 | 2 |
| March | 66 | 84.62 | 81.82 | 18.18 | 17 | 70.83 | 88.24 | 11.76 | 5 | 0 |
| April | 65 | 83.33 | 83.08 | 16.92 | 17 | 70.83 | 88.24 | 11.76 | 3 | 0 |
| May | 64 | 82.05 | 82.81 | 17.19 | 16 | 66.67 | 87.50 | 12.50 | 1 | 0 |
| June | 62 | 79.49 | 82.26 | 17.74 | 16 | 66.67 | 87.50 | 12.50 | 2 | 1 |
| July | 60 | 76.92 | 81.67 | 18.33 | 16 | 66.67 | 87.50 | 12.50 | 2 | 0 |
| August | 61 | 78.21 | 81.97 | 18.03 | 14 | 58.33 | 85.71 | 14.29 | 1 | 1 |
| September | 59 | 75.64 | 83.05 | 16.95 | 14 | 58.33 | 85.71 | 14.29 | 2 | 0 |
| October | 59 | 75.64 | 83.05 | 16.95 | 17 | 70.83 | 88.24 | 11.76 | 0 | 0 |
| November | 58 | 74.36 | 82.76 | 17.24 | 17 | 70.83 | 88.24 | 11.76 | 1 | 0 |
| December | 58 | 74.36 | 82.76 | 17.24 | 17 | 70.83 | 88.24 | 11.76 | 0 | 0 |
| **YTD AVG** | 62.25 | 79.81 | 82.60 | 17.40 | 16.33 | 68.06 | 87.22 | 12.78 | | |

| 2023 | Nursing Care EOM Census | Nursing Care Occupancy % | Nursing Care Average % of Veteran Residents | Nursing Care Average % of Non-Veteran Residents | Domicilary Care EOM Census | Domicilary Care Occupancy % | Domicilary Care Average % of Veteran Residents | Domicilary Care Average % of Non-Veteran Residents | # of Deaths | # of Discharges |
|---|---|---|---|---|---|---|---|---|---|---|
| January | 58 | 74.36 | 84.48 | 15.52 | 17 | 70.83 | 88.24 | 11.76 | 2 | 0 |
| February | 56 | 71.79 | 85.71 | 14.29 | 16 | 66.67 | 87.50 | 12.50 | 2 | 1 |
| | | | | | | | | | | 1 Transfer from RLS to |
| March | 56 | 71.79 | 85.71 | 14.29 | 15 | 62.50 | 86.67 | 13.33 | 1 | NCU |
| April | 59 | 75.64 | 86.44 | 13.56 | 14 | 58.33 | 85.71 | 14.29 | 0 | 0 |
| May | 60 | 92.31 | 86.67 | 13.33 | 11 | 45.83 | 81.82 | 18.18 | 1 | 1 |
| June | 60 | 92.31 | 86.67 | 13.33 | 11 | 45.83 | 81.82 | 18.18 | 1 | 0 |
| July | 62 | 95.38 | 87.10 | 12.90 | 12 | 50.00 | 83.33 | 16.67 | 0 | 0 |
| August | 60 | 92.31 | 88.33 | 11.67 | 12 | 50.00 | 83.33 | 16.67 | 3 | 0 |
| September | 59 | 90.77 | 88.14 | 11.86 | 12 | 50.00 | 83.33 | 16.67 | 1 | 0 |
| October | 59 | 90.77 | 88.14 | 11.86 | 13 | 54.17 | 84.62 | 15.38 | 4 | 0 |
| November | 57 | 81.54 | 88.33 | 12.00 | 12 | 50.00 | 85.00 | 15.00 | 2.00 | 0 |
| December | 57.45 | 81.54 | 88.33 | 12.00 | 13 | 50.00 | 85.00 | 15.00 | 2 | 0 |
| **YTD AVG** | 58.90 | 84.74 | 86.74 | 13.26 | 13.30 | 55.42 | 84.64 | 15.36 | | |

| 2024 | Nursing Care EOM Census | Nursing Care Occupancy % | Nursing Care Average % of Veteran Residents | Nursing Care Average % of Non-Veteran Residents | Domicilary Care EOM Census | Domicilary Care Occupancy % | Domicilary Care Average % of Veteran Residents | Domicilary Care Average % of Non-Veteran Residents | # of Deaths | # of Discharges |
|---|---|---|---|---|---|---|---|---|---|---|
| January | 61 | 94.00 | 89.00 | 11.00 | 12.00 | 24.00 | 83.00 | 17.00 | 1.00 | 1.00 |
| February | 62 | 95.00 | 89.00 | 11.00 | 12.00 | 50.00 | 83.00 | 17.00 | 2.00 | 0.00 |
| March | 59 | 91.00 | 89.00 | 11.00 | 11.00 | 46.00 | 82.00 | 18.00 | 1.00 | 1.00 |
| April | 63 | 97.00 | 89.00 | 11.00 | 9.00 | 38.00 | 78.00 | 22.00 | 2.00 | 1.00 |
| May | 63 | 97.00 | 89.00 | 11.00 | 9.00 | 38.00 | 78.00 | 22.00 | 1.00 | 0.00 |
| June | 63 | 97.00 | 89.00 | 11.00 | 10.00 | 42.00 | 80.00 | 20.00 | 0.00 | 0.00 |
| July | 63 | 97.00 | 92.00 | 8.00 | 10.00 | 42.00 | 80.00 | 20.00 | 2.00 | 0.00 |
| August | 62 | 92.00 | 92.00 | 5.00 | 12.00 | 50.00 | 75.00 | 25.00 | 1.00 | 0.00 |

MJFSVH Surveys:

**Agency**

| SD DOH Survey | Date Conducted | Total Deficiencies Noted | Days out of Complaince | Complaince Date |
|---|---|---|---|---|
| | June 23-24, 2021 | No | 0 | 06/24/2021 |
| | Feb 13-16, 2022 | 3 | 13 | 03/13/2023 |
| | Feb 13-15, 2024 | 6 | 56 | 04/11/2024 |

**Agency**

| VA Survey | Date Conducted | Total Deficiencies Noted | Days Out of Compliance | Compliance Date |
|---|---|---|---|---|
| | June 14-17, 2021 | Yes | 23 | 07/30/2021 |
| | Dec. 12-16 2022 | 5 | 321 | 11/02/2023 |
| | Nov 13-17, 2023 | 6 | 262 | 08/05/2024 |