

# **Family 360 and Shared Living Program Study Update**

## **Project Refresher**

- The Department of Legislative Audit and the Department of Human Services (DHS) recently contracted with Alvarez and Marsal (A&M or Consultant) to do a study on the DHS services for people with intellectual and developmental disabilities (IDD). A&M is a national firm with expertise in government health and human services, including for people with IDD. The contract was signed by the parties on June 22, 2023.
- The Consultant's analysis will focus on the Family Support 360 Medicaid waiver program and the Shared Living Component of the CHOICES Medicaid waiver program. The Consultant will examine how these programs can maintain fidelity to federal Medicaid requirements while remaining flexible, person-centered, and supportive of families in South Dakota. The goal of the study is to identify recommendations that support program stability, growth, and sustainability.

## **Status Update**

- A project kickoff meeting between the Consultant, DHS representatives, Governor's office representatives and myself was held on June 30th, to discuss confirmation of project management protocols and processes.
- The Consultant has submitted a data request to DHS and began a review of publicly available information, for example, reviewing the waivers, governing regulations, and Family Support Council minutes. DHS has begun to provide information in response to the data request. The Consultant and DHS connect weekly on status to talk through priority and the availability of requested data.
- The Consultant has worked with the State to determine peer states for benchmarking and has recommended and vetted a list of benchmarking data sources with DHS. The Consultant has gathered the data sources and is currently analyzing the data.
- The Consultant has vetted its approach to reaching out to advocates and family members with the State. Advocates have also reached out to connect. We are scheduling those interviews, with the first starting on July 24.
- The Consultant is working with the State to schedule two listening sessions for legislators to share what they are hearing from constituents about the FS360 and Shared Living component of the CHOICES waiver.
- **The following times will be scheduled for the legislative listening sessions:**
  - **Tuesday, August 8<sup>th</sup>: 11:00 AM – 12:00 PM CDT**
  - **Wednesday, August 9<sup>th</sup>: 2:00 PM – 3:00 PM CDT**

- The Consultant is developing an anonymous individual and family survey that will be made available to individuals and families through multiple channels.
- The Consultant is developing a provider survey. DHS announced the survey at their monthly provider meeting (7/20) and encouraged them to look for this and participate.
- The Consultant is reaching out to additional employees of DHS and sister agencies to setup interviews and focus groups.

- On June 30<sup>th</sup>, the Consultant and the representatives from the State had a discussion as to the timing of the Consultant's final report. Due to the delay in the signing of the contract and the project kick off, it was determined by the group that it would be better to not have a rushed completion. The Consultant will attempt to complete as soon as possible; however, the final report will probably not be available until mid to late November.

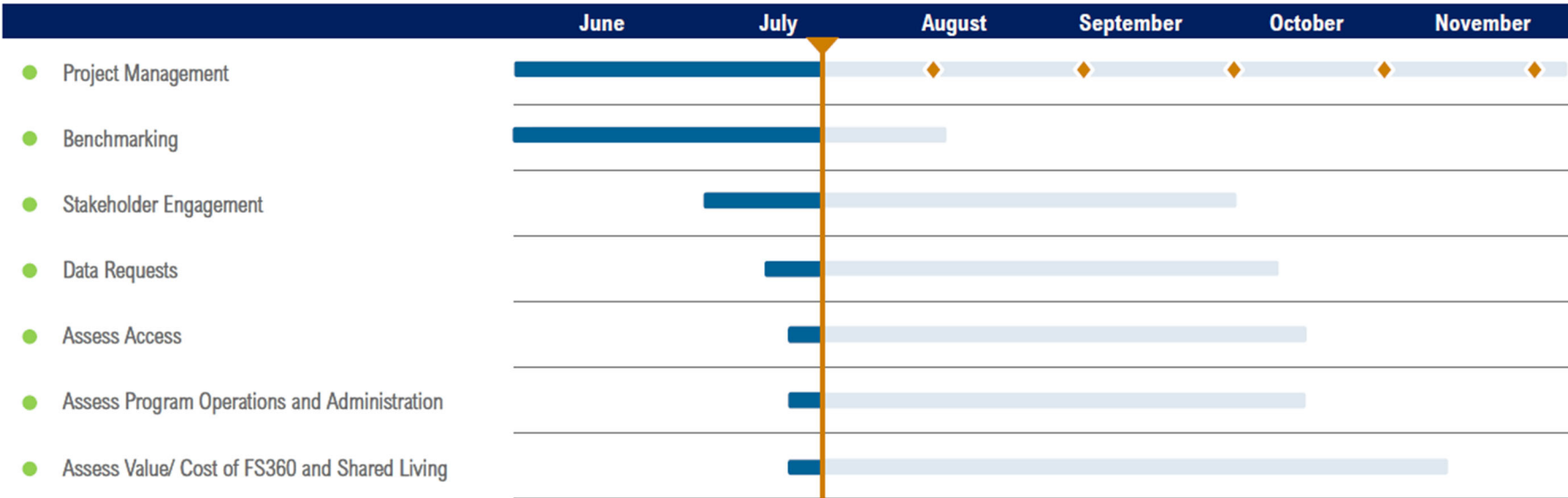
Summary of Activities by Date:

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| ✓ RFP Publication                             | April 3, 2023  |
| ✓ Deadline for Submission of Written Inquires | April 14, 2023 |
| ✓ Responses to Offeror Questions              | April 21, 2023 |
| ✓ Proposal Submission                         | May 5, 2023    |
| ✓ Award Decision/Contract Negotiation         | May 19, 2023   |
| ✓ Contract Signed by Consultant & State       | June 22, 2023  |
| ✓ Project Kick Off Meeting                    | June 30, 2023  |
| ✓ Project Status Meeting                      | July 21, 2023  |

# Project Overview

ON TRACK AT RISK DELAYED FUTURE START

DHS has confirmed the sources for publicly available documents and is sharing other data, as it becomes available. Claims data is not yet available.



Upcoming Milestones ◆ Progress Reports

- Stakeholder interviews: kick-off 7/31
- Focus groups, provider / family survey distribution
- Benchmarking working session: initial takeaways
- Legislative Representative Listening Sessions
- Receipt of claims data