South Dakota Department of Veterans Affairs

Agency's Mission Statement: To provide comprehensive care and quality service to veterans and their families, regarding health care, education, disability benefits, long-term care, and burial honors by providing professional customer service and care.

Veterans in South Dakota	FY17	FY18	FY19	FY20	FY21
	65,335	64,733	64,119	65,014	72,030

Goal 1: To provide veterans and their family members access to U.S. Department of Veterans Affairs and South Dakota Veterans Affairs Benefits.

	Performance Measures				Historical Data Section				
	Trend	Status	Actual	Target	FY17	FY18	FY19	FY20	FY21
Activity A. State Benefits									
Bonus Claims Paid out					$ 149,940	$ 115,970	$ 100,780	$ 72,410	$ 71,660
Headstone Setting Fees					$ 42,800	$ 36,700	$ 40,100	$ 25,900	$ 27,600
Funeral Honor Reimbursements					$ 45,800	$ 45,000	$ 42,200	$ 33,550	$ 41,650
Activity B. Federal Benefits (based on Federal FY which runs from October - September)									
Education					$ 29,311,000	$ 25,109,000	$ 28,275,000	$ 27,602,000	No Data Available
Compensation and Pension					$ 253,310,000	$ 242,117,000	$ 291,448,000	$ 314,178,000	No Data Available
Healthcare					$ 370,960,000	$ 378,855,000	$ 404,807,000	$ 474,762,000	No Data Available
One time Retroactive Awards					$ 7,792,329.08	$ 8,755,388.00	$ 10,752,826.00	$ 11,842,977.00	$ 11,131,751.00
Running Awards					$ 179,432,079.05	$ 197,245,638.00	$ 227,704,994.00	$ 253,971,986.00	$ 272,834,534.00

Agency comments regarding the accomplishment of Goal 1:

Goal 2.To provide high quality resident directed long term care by maintaining excellence in personal services and treatment in a setting that promotes dignity, independence, and a home-like environment.

	Performance Measures				Historical Data Section				
	Trend	Status	Actual	Target	FY17	FY18	FY19	FY20	FY21
Average Daily Census			95	102	94	94	96	98	95
Average number of Veteran Residents			75	71.25	70	72	78	80	75
Average number of Non-Veteran Residents			19	23.75	24	22	18	16	19
Admissions					42	38	38	29	32
Deaths					17	27	29	20	29
Discharges					24	10	7	11	10

Goal 3. The South Dakota Veterans' Cemetery lays to rest, with dignity and everlasting tribute, those who answered the call and served our nation with honor.

	Performance Measures				Historical Data Section				
	Trend	Status	Actual	Target	FY17	FY18	FY19	FY20	FY21
Number of Burials - Total			62	90	0	0	0	0	62
Number of Veteran Burials					0	0	0	0	46
Number of Non-veteran Burials					0	0	0	0	16

Agency comments regarding the accomplishment of Goal 3:

Status Indicator:

= Green - the historical trend line indicates improved performance and the target has been met.

= Yellow - the historical trend line indicates improved performance, but the target has not been met.

= Red - the historical trend line does not indicate improved performance and the target has not been met.