

Funding 2-1-1

211 Funding South Dakota

The cost of providing 211 services to all areas of the state will require sustainable funding of **\$800,000** the first year with a 1% increase in each subsequent year. A list of expenses for the 211 system is included below.

Statewide 211 Expenses

Staffing (\$650,000)

Includes staffing a 24/7 call/connections center and resource database staff.

Equipment and Software (\$40,000)

Includes computer and phone equipment plus specialized software for the 211 call center and texting software.

Training (\$5,000)

Maintaining the national accreditation requires staff to attend periodic trainings and updates.

Educational Materials (\$35,000)

Educational materials about 211 will be distributed.

Travel (\$5,000)

Travel across the state will be necessary to collect resource information and to educate residents about the service.

Telephone Charges/Supplies (\$20,000)

Occupancy (\$40,000)

Insurance/Professional Fees (\$5,000)

